

Chapter-XV

Particulars of the facilities available to citizens for obtaining information including the working hours of a library or reading room, if maintained for public use.

Although the website <https://energy.rajasthan.gov.in/content/raj/energy-department/rajasthan-urja-vikas-nigam-ltd-/en/home.html#> is being maintained by RUVNL where an enough information has been displayed which can be accessed by any person at any time. However if any other information which can be provided subject to applicability of rules, regulations or any act the same may be provided at the applicant request to the authorized/competent official/officer

In pursuance to RTI Act, 2005 may submit a request to the SPIO.

List of SPIO of RUVNL is available on RUVN's website as well.

Application fee :- The application fee is applicable for obtaining information under the provision of RTI act 2005 is Rs. 10(as per sub section 1 of section 6)

Mode of payment:- Payment may be deposited by a demand draft/bankers cheque/IPO or in cash by depositing in the office of AAO(EA&Cash), RUVNL.

Factor cost of information:- As per provisions of RTI Act 2005, Rs. 2/- per page for the sought information(size A4 or A3), or actual cost/price of the sought information, if available, may be deposited to the office of concerned SPIO. There is no inspection fee of records for first hour and after it a fee of Rs. 5/- for each next hour or its fraction is applicable. For providing information in the form of diskette or floppy-Rs. 50/- each diskette or floppy.

Exemption of fee:- No fee is to be payable by the BPL category applicant provided that the competent certificate will have to be submitted along with application form.

Appeal:- An applicant who does not received the desired information as specified in the subsection 1 or clause A or subsection 3 of section 7 may file the first appeal under the section 19 of RTI Act2005 within 30 days. Appellate authority will have to redress the grievance within the 30 days of the receiving of the first appeal . The list of appellate authority is available on the website of RUVNL

Library facility for public:- RUVNL have no library facility for public use.