

Customer Visits Jodhpur Discom website-> (<http://energy.rajasthan.gov.in/jdvvn1>)

Customer clicks link – QUICK PAY- NEFT/RTGS (BILLDESK) ->

<https://www.billdesk.com/pgidsk/pgmerc/jdvvn1/JDVVNLNEFTDetails.jsp>

Customer Flow for Transaction

This section details the overall customer transaction flow.



- Customer visits merchant portal.
- Customer selects required service/product and click on Pay.
- Merchant will initiate a payment request to BillDesk PG.
- At BillDesk PG, customer is displayed various payment options like Credit Card, Debit Card, Net banking.
- Along with these; a new payment options will be available as 'Online EFT' [referred as EFT hereon]
- Customer selects Online EFT as a payment option on BillDesk and click on make payment.
- A slip will be presented to customer with details of EFT; this includes an account number and IFSC code
- Customer can save/print this slip. Alternatively he can request the receipt to be sent to him as an email.
- Customer will initiate the NEFT/RTGS via Net Banking or visiting to his bank branch.

Procedural Guideline

- As a procedural guideline, customer should initiate NEFT/RTGS within 2 to 3 days of generating the slip.

Terms and Conditions for customer

Following terms and conditions are displayed to customer on slip

- NEFT/RTGS transfer amount should be an exact match with transaction amount mentioned on this slip (including paisa)
- Do not round off the transfer amount even for the second decimal.
- The sender will not initiate multiple NEFT/RTGS by breaking the amount in more than one part. Such EFTs will be treated as invalid transactions and required service will not be delivered.
- NEFT/RTGS should be initiated from the sender's bank account as any refund/reversal will be credited in the same bank account.
- NEFT/RTGS should be initiated by using customer to customer bank account transfer [R41 mode only]. In case you are requesting your bank branch to initiate NEFT/RTGS on your behalf, it must be specifically using R41 mode only. Using any other mode for transfer of funds will be treated as invalid and required services will not be rendered.
- It is sender's responsibility to ensure that the bank account is enabled for incoming NEFT/RTGS.

SAMPLE SCREENSHOTS BELOW for customer REFERENCE:-





Jodhpur Vidhyut Vitran Nigam Limited

Bikaner City (BkESL) Consumers can Pay bills at www.cesrajasthan.co.in

Bill Type :* Bill Payment FNB Payment

K Number :* 320224019613

Email ID:* abv@def.com|

Submit

Please Note : Email id entered will be used for sending receipt only for payments updated successfully at the merchant end.

Email id entered will be used for sending receipt only for payments updated successfully at the merchant end.



Jodhpur Vidhyut Vitran Nigam Limited

Please click on 'Pay' to proceed further. In you wish to change the details of your request, please click on 'Back'

K Number 320224019613

Discom Jodhpur Vidyut Vitran Nigam Limited

Binder Number 24

Account Number

Bill Number

Customer Name

Customer Address

Bill Due Date 07/09/10

Email ID abv@def.com

Amount Payable 22266

Back

Pay

NEFT/RTGS

Pay using Online EFT


Please select your payment option from the list below.

Online EFT


Make Payment

Merchant Name
Jodhpur Vidyut Vitran Nigam LTD

Payment Amount: ₹ 22266.00



Jodhpur Vidyut Vitran Nigam Ltd



(Scan QR Code with QR Reader to know the transaction status)

NEFT/RTGS Details

Beneficiary Name:	Jodhpur Vidyut Vitran Nigam Ltd Online EFT
NEFT/RTGS Amount:	22266.00 <small>(Do not round off amount)</small>
Beneficiary A/C No:	NEF16690094527 <small>(Applicable only for this transaction. First three characters are alphabets, rest are numbers)</small>
Beneficiary IFSC:	BKID0BILDSK <small>(5th character is zero)</small>
Beneficiary Bank:	Bank of India BILLDESK BKC Branch, Star House, C-5, G Block, Ground Floor, Bandra Kurla Complex, Bandra East, Maharashtra, Mumbai 400 051.

Challan Details

Challan Creation Date: 17/09/2018 Recommended transfer within: 2 days of challan creation

I/We (sender) have read, understood and accepted the following terms & conditions:

1. I/We will execute NEFT/RTGS from my/our bank within 2 days of creating this slip, post which funds may be refunded and required service may not be rendered.
2. Beneficiary Account Number mentioned in this Challan slip is applicable for current transaction only. For any other or new transaction, kindly initiate a new transaction workflow from merchant's website only.
3. NEFT/RTGS should be initiated by using person to person bank account transfer only (R41 mode only). In case you are requesting your bank branch to initiate NEFT/RTGS on your behalf, it must be specifically using R41 mode only. Using any other mode for transfer of funds will be treated as invalid and required services will not be rendered.
4. NEFT/RTGS transfer amount should be an exact match with transaction amount mentioned on this slip (including paise). Do not round off the transfer amount even for the second decimal place.
5. I/We will not initiate multiple NEFT/RTGS by breaking the amount in more than one part. Such EFTs will be treated as invalid transactions and required service will not be delivered.
6. NEFT/RTGS should be initiated from the sender's bank account only as any refund/reversal will be credited in the same bank account.
7. It is sender's responsibility to ensure that the bank account is enabled for incoming NEFT/RTGS in case of refunds.
8. A nominal amount may be charged to the sender towards refund processing for invalid transactions / Refunds.
9. Bank of India customers are requested to visit branch and make the transaction through CBS menu by choosing BILLDESK option.