



COMML.JDP/ 583

JODHPUR VIDYUT VITRAN NIGAM LIMITED

No.JdVVNL/MD/CE(HQ)/SE(RA&C)/JU/2012-13/D. 2529 Dt. 05.09.12

ORDER**Sub: Deposition of Registration fee for Grievance Redressal cum Settlement Forum.**

The matter of difficulties experienced by the consumers in depositing the registration fee for settlement cases in the office of the Chairman of concerned settlement committee of different level was discussed in the meeting held on 20.6.2012 under the Chairmanship of Chairman RERC and it has been decided to get the fee deposited with Sub-division office for all level Grievance Redressal cum Settlement Forums.

In view of the above decision, the following instructions are issued for strict compliance:-

1. The Chairman of the respective Committee shall instruct the concerned sub-divisional officer for accepting the full/part payment against total disputed dues and registration fee as per norms.
2. The concerned sub divisional officer accordingly shall allow the consumer to deposit the part of disputed amount and after deposition of such amount the prescribed fee for different level Settlement Committees shall be accepted by them.
3. All concerned sub divisional officer shall inform within 3 days and send the details within 7 days to the concerned office of the Chairman of the respective Committee. In case of non-compliance of directions disciplinary action would be initiated against defaulter.

This order shall come into force with immediate effect.

OFFICE OF SE (IT-Trg.)**JODHPUR DISCOM**

R. R. No.....1029..Date...7/9/12

XEN CIT/MIS/Training)

AEN (IT/Training)

JEN (IT)

Conf. Secy

For Cash

By order,


(P.M.KHATRI)**CHIEF ENGINEER (HQ)
JODHPUR DISCOM:JODHPUR**

Note: The order is also available on Jodhpur Discom's website www.jdvvn.com.

AEN/TA

XEN

SF

6/9

Copy Submitted/ forwarded to the following for information and necessary action:

- 1) The Principle Secretary (Energy), Govt. of Rajasthan, Jaipur.
- 2) The District Collector, Jodhpur / Pali / Barmer / Jalore / Sirohi/Jaisalmer/Sriganganagar / Hanumangarh / Bikaner/Churu.
- 3) The Director (Finance), Jodhpur Discom, Jodhpur.
- 4) The Director (Technical), Jodhpur Discom, Jodhpur.
- 5) The Zonal Chief Engineer (O&M-JDZ/BKZ), Jodhpur Discom, Jodhpur/ Bikaner.
- 6) The Chief Accounts Officer(A/cs & Rev /IA /Ways & Means), Jodhpur Discom, Jodhpur/Jaipur.
- 7) The T.A. to Chairman & Managing Director, Jaipur Discom Jaipur, for kind perusal of the Hon'ble C&MD.
- 8) The T.A. to Managing Director, Jodhpur Discom / Ajmer Discom, Jodhpur / Ajmer, for kind perusal of the Hon'ble MD.
- 9) The Company Secretary, Jodhpur Discom, Jodhpur.
- 10) The Superintending Engineer (CC / DC / O&M / BFL / PP&M / TW / M&P/ MM&C/ RDPCC), Jodhpur Discom, Jodhpur / Pali / Barmer / Sirohi / Jalore / Jaisalmer/ Sriganganagar / Hanumangarh / Bikaner / Churu/ Jaipur.
- 11) The Superintending Engineer(IT & Trg.), Jodhpur Discom, Jodhpur for putting up the order on the website of Discom.
- 12) The Personal Secretary to Energy Minister, Secretariat, Jaipur for kind perusal of Hon'ble Energy Minister, Govt. of Rajasthan, Jaipur.
- 13) The O.S.D. (Monitoring), Govt. of Rajasthan, Jaipur.
- 14) The TA to Ombudsman, Vidhyut Viniyamak Bhawan, Sahakar Marg, Near State Motor Garage, Jaipur, for kind perusal of Ombudsman.
- 15) The Addl. S. P. (Vigilance), Jodhpur Discom, Jodhpur. With spare copies for distribution amongst vigilance officers.
- 16) The Sr. Accounts Officer/Accounts Officer (O&M-CC / DC / Comml. / Audit/ Rev), Jodhpur Discom, Jodhpur / Bikaner.
- 17) T.A. to Chief Engineer(HQ), Jodhpur Discom, Jodhpur
- 18) The Executive Engineer (O&M/DD...../A-B-C-Zone/City-I-II/ LC/ IA/ Training/ Vigilance), Jodhpur Discom,..... **for distribution amongst all the AENs/JENs/ARO under your control.**
- 19) The Public Relation Officer, Jodhpur Discom, Jodhpur.
- 20).....


EXECUTIVE ENGINEER (RA)
JODHPUR DISCOM:JODHPUR