

**JODHPUR VIDYUT VITARAN NIGAM LIMITED**

No.JdVVNL/C&MD/CE(CPM)/SE(RA&C)/JU/2006-07/D.2527 Dt. 19/02/07

ORDER**Sub : Error in billing due to change of MF due to replacement of CTs/CT PT set.**

It has been reported that in a number of cases where the CTs are changed or the CT PT sets are replaced due to enhancement of load/contract demand of the connection or due to any other reason, the correct data regarding CT ratio are not sometimes forwarded to the billing agency. This results in billing of the consumer as per the old CT PT ratio. In such cases the consumption recorded by the meter is multiplied by a lower MF as a result of which full consumption is not billed to the consumer causing loss of revenue to the Nigam. In some cases where the contract demand of the consumer is reduced and a lower rating CT/CT PT set is installed, the MF is reduced but the same is not reported and the old MF is continued for the billing purposes causing harassment to the consumer.

It is, therefore, enjoined upon all field officers to ensure that whenever there is change of CTs/CTPT sets installed for any of the connection, particularly the industrial connections or HT, NDS/Mixed load connections, the correctness of the new MF should be ensured and correct data should be forwarded to the billing agency for billing the consumer correctly. The circle Superintending Engineers are also expected to make it a point to ensure the compliance of these instructions during their tour/visit to the sub divisional office.

By Order,


(A.M. LODHA)**CHIEF ENGINEER(CPM)
JODHPUR DISCOM:JODHPUR**