



JODHPUR VIDYUT VITRAN NIGAM LIMITED

No.JdVVNL/MD/SE(RA&C)/JU/2006-07/

D. 850 Dt. 11.7.06

ORDER

Sub: Inordinate delay in allowing credits/relief/concessions to the consumers.

It has been observed that the credits/relief/concessions pursuant to tariff provisions, settlement and to other orders issued from time to time are not being provided to the consumers in time, resulting in defeating the very purpose for which the same were envisaged. This not only leads to delay but also cause embarrassment to the consumers.

To overcome such eventualities and in order to ensure such concessions are passed on to the consumers in time by the respective billing authorities, the time frame as given below, is hereby prescribed, within which these relief/credits/concessions are necessarily to be passed on by the latter, otherwise it will be deemed to be refund of revenue requiring approval of the competent authority under item 47(B) (i) of the Delegation of Power (DOP).

1. In case of concession/relief in the minimum billing to a new large industrial consumer the unit officer shall furnish the requisite basic data i.e. history sheet, joint inspection report, certificate of new connection in the prescribed Performa to the HT billing section within two months from the date of release of connection and the concessions shall invariably be allowed in the third bill by the latter.

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2. In case of sick Industries the concession in minimum billing is to be allowed on production of sickness certificate issued by the BIFR/RIICO/REC/Industries Department, as per the tariff provisions. In such cases, the unit officer shall allow the concessions to the consumers within two months from the date of furnishing such certificates by the consumers to whom the former happens to be the billing authority and in respect of the Large Industrial Consumers, such certificate shall be mailed to the HT Billing Section within a period of two months and the latter shall ensure to allow the concession in the third billing month after furnishing of such certificate by the consumer.
3. Credit pursuant to the settlement arrived at should also be passed on to the consumer within three months from the date of the minutes of the settlement committee meeting dispatched or one month after the receipt of no/withdrawal of court case, if any, by the consumer whichever is latter.

After passing of the aforesaid prescribed time frame the respective billing authority shall submit the matter along with the reasons causing delay to the competent authority under item No.47(B) of the DOP seeking approval for allowing the credit to the consumer on this account.

By Order,
N.M. Singhvi 11/7/06
(N.M. SINGHVI)
SUPERINTENDING ENGINEER(RA&C)
JODHPUR DISCOM:JODHPUR