



COMMLJDP/ 291

JODHPUR VIDYUT VITRAN NIGAM LIMITED

No.JdVVNL/CE(CPM)/SE(RA-Comml.)/JU/2005-06/D. 1147

Dt. 07/10/05

ORDER

Sub: Internal Audit of decisions/settlements reached in Settlement Committee(s).

In continuation of Jodhpur Discom Order No.Comml.JDP/244 dated 15-12-2004 and No.D.78 dt.26-04-2005 (Comml.JDP/266) that the Internal Audit Wing of Discom may not carry out the Audit of individual cases decided by various Level Settlement Committees constituted at AEN/XEN/SE/CE/Corporate Levels. It was mentioned therein that the functions of the Internal Audit parties, however, is to check-up that prescribed system is followed such as records (Register) for registration and monitoring of decisions taken in various level of settlement committees have been maintained and implemented by the field officers for various Settlement Committees at Sub-division/Division/Circle Level/CE/Corporate Level Committees.

The matter was put up in the Co-ordination Committee 82nd meeting (Item No.82.33 by Jaipur Discom) held on 30-04-2005, wherein, it was discussed that the settlement of consumers' disputes is basically a mutual agreement between two parties i.e. the Nigam and the consumer which has been entertained on the basis of request of individual consumer. In compliance of decision of Co-ordination Committee, it is, therefore, decided that the decision/settlement reached by various Settlement Committees may not be reviewed by Internal Audit Wing of the Nigam. The Internal Audit parties deputed to carry out the Internal audit of revenue and expenditure accounts of various sub-divisions/Division/Circles/HT Billing Section may, however, be specifically directed by FA&COA to verify and check-up that the prescribed system such as records (Register) are maintained and follow-up action is being taken for proper implementation of decisions taken by various Settlement Committees at Sub-divisions/Divisions/Circles/Zonal/Nigam Level. It should also be ensured that the Minutes of the decisions taken in Settlement Committees are issued timely and in the shape of detailed speaking order for elaborating the issue (s) raised by the applicant and also the relief allowed to the applicant is implemented correctly.

By order

(H.S. DEORA)

CHIEF ENGINEER(CPM)
JODHPUR DISCOM:JODHPUR