



No.JdVVNL/MD/CE(HQ)/SE(RA&C)/JU/2016-17/D. 1132 Dt. 21.10.16

ORDER

Sub.: Replacement of defective meters.

As per provisions of TCOS, defective meters are to be replaced within 2 months after its detection, if the meter is not replaced in time then 5% rebate in the bills are to be given to the consumers.

To improve consumer satisfaction and to avoid huge rebate to be passed on due to non-replacement of defective meters in time, the following directions are hereby issued:

1. The AAO(Revenue)/ARO posted in the sub-division shall ensure that MCO's for all the defective meters for more than 6 months period (other than agriculture) be issued within 7 days positively in the first phase.
2. The respective JEN's shall ensure replacement of such defective meters within 15 days positively as sufficient quantity of meters are available in the stores.
3. The respective AEN's should monitor the progress of meter replacement on daily basis. After expiry of above time, the AEN of the sub-division will issue a certificate that no defective meter for more than 6 months is pending for replacement in the sub-division.
4. The Circle Superintending Engineer(O&M) will be responsible for arranging required number of meters to clear back-log for each sub-division within 7 days and provide the consolidated information of meter replacement to the SE(PP&M) for submission to the higher management.
5. The Superintending Engineer(M&P), Jodhpur shall ensure regular availability of tested meter as per requirement of each circle.
6. It is also directed that meters which are earlier removed from the site and found ok after testing in laboratory may also be used for replacement. Plenty number of meter boxes are available in the store which may be used. Additions requirement of meter boxes, if any, may be intimated after compilation by Zonal Chief Engineer(Jodhpur Zone) to Superintending Engineer(MM) for arrangement.

All concerned directed to ensure strict compliance of the above directions.

By Order,


(U.S. CHOUHAN)

**SUPERINTENDING ENGINEER (RA&C)
 JODHPUR DISCOM: JODHPUR**

Copy submitted/ forwarded to the following for information and necessary action:

- 1) The Director (Finance / Technical), Jodhpur Discom, Jodhpur.
- 2) The Zonal Chief Engineer (O&M-JDZ/ BMR/ BKZ), Jodhpur Discom, Jodhpur/ Barmer/Bikaner.
- 3) The Addl. Chief Engineer(HQ/MM/TW), Jodhpur Discom, Jodhpur.
- 4) The Chief Accounts Officer(B&R / IA&A), Jodhpur Discom, Jodhpur.
- 5) The T.A. to Chairman, Discoms, Vidhyut Bhawan, Jaipur, for kind perusal of the Hon'ble Chairman.
- 6) The T.A. to Managing Director, Jodhpur Discom/Jaipur Discom/Ajmer Discom, Jodhpur /Jaipur/ Ajmer, for kind perusal of the Hon'ble MD.
- 7) The Company Secretary, Jodhpur Discom, Jodhpur.
- 8) The Superintending Engineer (CC / DC / O&M / BFL / PP&M / TW / M&P/ MM&C/ Vig./Trg.), Jodhpur Discom, Jodhpur / Pali / Barmer / Sirohi / Jalore / Jaisalmer / Bikaner / Hanumangarh / Sriganganagar / Churu/ Jaipur.
- 9) The Superintending Engineer(IT), Jodhpur Discom, Jodhpur for putting up the order on the website of Discom.
- 10) The P. S. to Hon'ble Energy Minister, Secretariat, GoR, Jaipur.
- 11) The P.S. to Secretary (Energy), Govt. of Rajasthan, Jaipur.
- 12) The TA to Electricity Ombudsman, Vidhyut Viniyamak Bhawan, Sahakar Marg, Near State Motor Garage, Jaipur, for kind perusal of Ombudsman.
- 13) The Addl. S. P. (Vigilance), Jodhpur Discom, Jodhpur. With spare copies for distribution amongst vigilance officers.
- 14) The Sr. Accounts Officer/Accounts Officer (O&M-CC / DC / Audit/ Rev), Jodhpur Discom, Jodhpur / Bikaner.
- 15) The Executive Engineer (O&V/ DD/ CTL/ A-B-C-Zone/ City-I-II/ Legal/ IA / Training/ Vigilance), Jodhpur Discom,..... **for distribution amongst all the AENs/JENs/ARO under your control.**
- 16) The Public Relation Officer, Jodhpur Discom, Jodhpur.
- 17)


 SUPERINTENDING ENGINEER (RA&C)
 JODHPUR DISCOM:JODHPUR