

**JODHPUR VIDYUT VITRAN NIGAM LIMITED**

New Power House, Industrial Area, Jodhpur-342003

No.JdVVNL/MD/CE(C&P)/SE(RA&C)/JU/2013-14/D. 2138 Dt. 15.1.14

ORDER**Sub: Procedure of Site Testing of Industrial/Non-Domestic Category Consumers.**

In the past directives have been issued regarding regular inspection checking & testing of large/MIP industrial & NDS Consumers.

In pursuance of the directions issued by RERC in the matter of Redressal of consumer grievances, an order Comml.JDP/188 was issued on dtd 12.02.2004. As per the provisions of this order directions were issued for testing/checking of EHT consumers, consumers with contract demand more than 500KVA in a period of 6 months and the consumers with demand less than 500 KVA in a period of 1 year.

Now, in the meetings of Corporate Level Grievance Redressal cum Settlement Forum, it has been observed that in many cases testing is done in the starting months of the financial year while the next testing is done in the last months of the next Financial Year. Thus, the period between two consecutive testing exceeds the limit of 6 months or 12 months respectively. Sometimes, this practice leads to generate grievances of consumers when due to defective metering, charging period exceeds for more than 6 months.

To circumvent this problem, it has been decided that henceforth M&P Wing officers related with site testing shall ensure to carry out routine site testing in sliding window mode in respect of time period i.e. upto the same month of the next year in which, it was carried out in previous year. For watching this, a register of firm wise inspection should be maintained so that such lapses do not occur.

It is enjoined upon all concerned to ensure strict compliance, accordingly.

By Order,


(T.P.S.DHILLON)
ADDL. CHIEF ENGINEER (C&P)
JODHPUR DISCOM:JODHPUR

Note: The order is also available on Jodhpur Discom's website www.jdvvn.com.

Copy submitted/ forwarded to the following for information and necessary action:

- 1) The Principle Secretary (Energy), Govt. of Rajasthan, Jaipur.
- 2) The District Collector, Jodhpur/ Pali/ Barmer/ Jalore/ Sirohi/ Jaisalmer/ Sriganganagar/ Hanumangarh/ Bikaner/ Churu.
- 3) The Director (Finance / Technical), Jodhpur Discom, Jodhpur.
- 4) The Zonal Chief Engineer (O&M-JDZ/ BMR/ BKZ), Jodhpur Discom, Jodhpur/ Barmer/Bikaner.
- 5) The Dy. Chief Engineer(IT-Trg & M&P / MM&C), Jodhpur Discom, Jodhpur.
- 6) The Chief Accounts Officer(B&R / IA&A / W & M), Jodhpur Discom, Jodhpur/Jaipur.
- 7) The T.A. to Chairman & Managing Director, Jaipur Discom Jaipur, for kind perusal of the Hon'ble C&MD.
- 8) The T.A. to Managing Director, Jodhpur Discom / Ajmer Discom, Jodhpur / Ajmer, for kind perusal of the Hon'ble MD.
- 9) The Company Secretary, Jodhpur Discom, Jodhpur.
- 10)The Superintending Engineer (CC / DC / O&M / BFL / PP&M / TW / M&P/ MM&C/ RDPCC / Vig.), Jodhpur Discom, Jodhpur / Pali / Barmer / Sirohi / Jalore / Jaisalmer / Bikaner / Hanumangarh / Sriganganagar / Churu/ Jaipur.
- 11)The Superintending Engineer(IT & Trg.), Jodhpur Discom, Jodhpur for putting up the order on the website of Discom.
- 12)The Personal Secretary to Energy Minister, Secretariat, Jaipur for kind perusal of Hon'ble Energy Minister, Govt. of Rajasthan, Jaipur.
- 13)The TA to Ombudsman, Vidhyut Viniyamak Bhawan, Sahakar Marg, Near State Motor Garage, Jaipur, for kind perusal of Ombudsman.
- 14)The Addl. S. P. (Vigilance), Jodhpur Discom, Jodhpur. With spare copies for distribution amongst vigilance officers.
- 15)The Sr. Accounts Officer/Accounts Officer (O&M-CC / DC / Audit/ Rev), Jodhpur Discom, Jodhpur / Bikaner.
- 16)The T.A. to Addl. Chief Engineer(C&P), Jodhpur Discom, Jodhpur
- 17)The Executive Engineer (O&M/ DD/ CTL/ A-B-C-Zone/ City-I-II/ Lugal/ IA / Training/ Vigilance), Jodhpur Discom,..... **for distribution amongst all the AENs/JENs/ARO under your control.**
- 18)The Public Relation Officer, Jodhpur Discom, Jodhpur.
- 19).....


ADDL. CHIEF ENGINEER (C&P)
JODHPUR DISCOM:JODHPUR