

**JODHPUR VIDYUT VITRAN NIGAM LIMITED**

No.JdVVNL/MD/CE(C&amp;P)/SE(RA&amp;C)/JU/2009-10/D. 2080 Dt. 26.10.09

**ORDER****Sub: Irregularities in releasing domestic light connections.**

Instances have been reported by some of the prospective consumers from time to time with regard to inordinate delay in release of their domestic light connection by the sub divisions. It has been represented by some of the prospective consumers that the sub divisions have bypassed their priority due to one reason or the other thereby applicants below their priority have been released domestic light connections prior to their connections.

It has also been reported that in some of the sub divisions, notices are issued to prospective consumers/applicants informing them that the site/premises where the domestic light connection has been requested, is not traceable and therefore, applicants are advised to contact the office of the AEn for showing the site where the connection has been demanded. Under the garb of such notices by keeping such applications as suspended, connections to persons low in priority are released.

It has also been found that in some of the cases, there was sufficient identification of the premises where the domestic light connection was requested for, but the sub division had issued a notice simply to release connections to applicants low in priority. This practice causes undue harassment of the prospective consumers besides breach of priority and is required to be checked and curbed.

It is to clarify that priority for release of connection is required to be maintained category-wise/locality wise separately for consumers taking connections under the different cases as prescribed under clause 8 of the TCOS-2004. In the clause-8 of the TCOS-2004, release of connections to the following categories has been mentioned:

- 1) *Supply where no extension of the distribution mains is required.*
- 2) *Supply where the distribution mains are required to be extended.*
- 3) *Supply where new sub station or augmentation of transformer S/S is required.*

It is to impress upon the field officers that release of connections is to be done according to the priority "First come First served" basis. However, priority for release of connection without extension of the distribution mains, extension of the distribution mains and for cases where the new sub station, augmentation of the transformer S/S is required to be made should be separately maintained.

To sum up, in order to avoid undue harassment to the prospective consumers the following directions are narrated for strict compliance by the field officer:

1. In case the site of the prospective consumers is not traceable, no notice should be issued to the applicant for identifying/showing the site of connection. It should be ensured that the applicants fill up the application form completely at the time of submitting application for new connection to rule out the necessity of issue of any such notice.
2. Service connection orders should be issued strictly in the order of original priority i.e. the date of receipt of file of the applicant.
3. For each category of the connection locality wise separate priority should be maintained as per clause-8 & 10 of TCOS-2004 for applications where connection can be released through service line connection/where the extension of the LT Line is required/where the installation of new sub station or augmentation is required.
4. In situations where the connection to the person low in priority is released by issuing notice for identification/location to the person who is above the priority of the person and suspending his priority, it would tantamount to "Breach of priority" and shall be considered as a serious misconduct on the part of the Assistant Engineer concerned. In such cases, concerned officer would be liable for disciplinary action as per rules.

Above instructions should be followed strictly by all concerned.

By order,

  
23.10.09  
(M.L. TRIPATHI)

DY. CHIEF ENGINEER (C&P)  
JODHPUR DISCOM: JODHPUR

Note: The order is also available on Jodhpur Discom's website [www.jdvvn.com/www.rajenergy.com](http://www.jdvvn.com/www.rajenergy.com)