



JODHPUR VIDYUT VITRAN NIGAM LTD.

Corporate Identity Number (CIN) -U40109RJ2000SGC016483

Regd. Office : New Power House, Jodhpur- 342003

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No.JdVVNL/Secy.(Admn.)/S:Gen../F:Sampark/D: 1447

Jodhpur Dated: 27/2/15

The Superintending Engineer (),
JdVVNL,

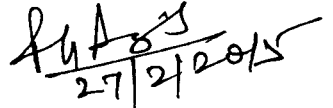
Sub:-Disposal of pending public grievances being registered on Sugam Samadhan & Rajasthan Sampark Portals.

It is to intimate that a meeting was taken by the Joint Secretary (Energy), GoR, Jaipur on 26.02.2015 regarding disposal of pending grievances registered in Sugam Samadhan & Rajasthan Sampark. In the meeting concern has been felt for pendency of grievances on the above portals as the grievances are not being disposed off timely resulting in huge pendency.

It is, therefore, advised to ensure daily monitoring of the grievances and action may be taken promptly for its disposal. The pendency of grievances on these portals has been viewed seriously by the Secretary (Energy), Govt. of Raj., Jaipur which may please be noted.


Position of pendency as on 25.02.2015 indicated in the statement is enclosed herewith.

Encl: As above.


Secretary (Admn.)
JdVVNL, Jodhpur

Copy to the following for information and needful action:

1. The Chief Engineer (), JdVVNL,\
2. The Zonal/Addl./Dy. Chief Engineer (), JdVVNL,
3. The Chief Accounts Officer (), JdVVNL,
4. The Addl. Superintendent of Police (Vig.), JdVVNL, Jodhpur.
5. The T.A. to Managing Director, JdVVNL, Jodhpur/Jaipur.
6. The Dy. Director Personnel (), JdVVNL,
7. The T.A./P.A. to Director (Technical/Finance), JdVVNL, Jodhpur.


Secretary (Admn.)
JdVVNL, Jodhpur

P.R.Choudhary/**

राजस्थान सम्पर्क

UPTO-25.2.2015

JODHPUR VIDHYUT VITRAN NIGAM LIMITED

1	Barmer	39	24
2	Bikaner	483	107
3	Churu	302	39
4	Ganganagar	1864	21
5	Hanumangarh	685	38
6	Jaisalmer	21	14
7	Jalor	66	12
8	Jodhpur	163	78
9	Pali	77	20
10	Sirohi	20	3
	Total	3720	356

राजस्थान सफ़्ट
RAJASTHAN SAMPARK

JODHPUR VIDHYUT VITRAN NIGAM LIMITED

Upto Date-25.02.2015

Formate-6

1	2	3	4	5	6	7	8	9
S.No.	Name of the Department	Total grievances registered	No. of By way of providing final relief	No. of Total grievances disposed	Upto Date	How many grievance are pending	How many grievance are closed	Total Pending Case
1	Bikaner	2841	1410	1096	2506	237	8	245
2	Churu	1261	732	453	1185	57	7	64
3	Sriganganagar	2042	981	1010	1991	16	12	28
4	Hanumangarh	1110	624	351	975	62	1	63
5	Bikaner	29	9	1	10	18	1	19
6	Jaisalmer	18	2	4	6	11	0	11
7	Jalore	153	55	37	92	45	1	46
8	Jodhpur	152	50	11	61	80	0	80
9	Pali	139	62	20	82	43	5	48
10	Sirohi	20	5	7	12	7	0	7
	TOTAL	7768	3930	2990	6920	576	35	611