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**JODHPUR
VIDYUT VITRAN
NIGAM LTD**

(A GOVERNMENT OF RAJASTHAN UNDERTAKING)
New Power House, Industrial Area, Jodhpur - 342 003

NO.F.1/JdVVNL/MD/CAO(B&R)/JU/2014-15/S.Rev./D... 260

Dt.: 16/6/14

:: ORDER :: 91

It is well known that billing software of Discoms has been developed by M/s. HCLI. Billing of sub-divisions located under RAPDRP towns has also been switched over to the above developed software from the previous billing agencies. Though, relevant provisions have been made in the billing software to ensure correct billing of 100% consumers but possibilities of the lapses mentioned hereunder cannot be ruled out completely.

- A. Data base of certain consumers might have not been transferred from the previous billing agencies.
- B. Some of the billing provisions prevailing at present might have not been complied.
- C. First billing of the certain newly connected consumers might have not been started.

Above issues were discussed in 60th DCF meeting held on 07.05.2014 and it was decided that possibilities of occurrence of aforesaid shortcomings should be checked thoroughly to ensure correct billing.

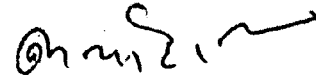
In view of the above, following instructions are hereby conveyed for strict compliance :-

1. AROs of the concerned Sub-division will arrange to check that 100% consumers have been transferred to the new billing system (HCLI Billing) from the previous billing system/ agency and furnish a certificate to this effect to the AO concerned. The certificate so issued will be jointly signed by the AEN and ARO. The ARO will further ensure regular billing of out consumers, if any.
2. AROs will also thoroughly check and ensure that bills generated under HCLI billing software are correct with reference to the billing provisions prevailing at present. For the purpose of above, taking into account the various billing parameters i.e. tariff code, letter code, transaction code, meter status and supply voltage etc., available with the Sub-division, they will select at least one bill under each of the billing parameters and check the selected bill cent percent to ensure that all billing logics / parameters have been got complied and incorporated in billing software. Checks will be exercised for immediate two months billing after transfer to the HCLI billing software. Records of checking of bills will be kept in a separate file and in safe custody.
3. Details of consumers with particulars i.e. A/c No., name and tariff code etc., lapses / shortcomings / non-compliances noticed, if any, will be intimated to the circle AO concerned after exercising above checks for

two consecutive billing. This report will be signed jointly by the AEN & ARO.

4. AROs will also ensure timely issue of first billing of all the newly connected consumers, under the new billing system. For the purpose of above, they will check first billing with the help of the prescribed register (A-49) and will ensure that no such consumer remain unbilled beyond 3 months of date of connection. This will be a regular monthly checking. After the close of month's billing, he will also send a certificate to this effect to the AO concerned.
5. Sub-division wise status of the checks exercised under jurisdiction of the circle will be sent by the circle AO to the Corporate Office with particulars of deficiencies noticed, if any.

It is, therefore, enjoined upon all concerned to ensure that above directions are complied by the field officers under their jurisdiction. Non-compliance will be viewed seriously and may entail disciplinary action against the defaulters.

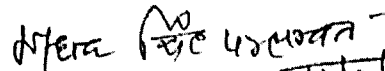


(N.M.Chohan)

Managing Director

Copy to the following for information and necessary action:-

1. The Chief Engineer / Zonal Chief Engineer (O&M-JDZ/BZ/BMR), Jodhpur Discom, Jodhpur/Bikaner/ Barmer.
2. The Chief Accounts Officer (IA&A/W&M), Jodhpur Discom, Jodhpur/Jaipur.
3. The Addl.SP (Vig.), Jodhpur Discom, Jodhpur.
4. The Superintending Engineer (), JdVVNL,.....with advice to arrange to circulate this order among the AEns / XEns under his jurisdiction.
5. The Sr. Accounts Officer/Accounts Officer(),Jodhpur Discom,.....
6. The TA/PA to Director (Tech./Fin.), Jodhpur Discom, Jodhpur.
7. The Assistant Director (PR), Jodhpur Discom, Jodhpur.
8. M/s. HCLI / Data Infosys/K&D Engineers.....



(M.S.Palawat)

Chief Accounts Officer (B&R)

Jodhpur Discom, Jodhpur

s.kumar