



JAIPUR VIDYUT VITRAN NIGAM LTD.

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No.JPD/MD/OSD/Rev./F.683/D.2865

Jaipur, dated: 21-8-14

CIRCULAR

Sub:- Non-updation of post audit exception bills in the system.

It has been noticed that some of electricity bills which are routed through post audit exceptions in the HCLI system are not appearing in the billing system resulting that the consumers are unable to deposit their bills with e-Mitra Society or other collecting agencies and compel to deposit the bill with the Sub-divisional Officers. This situation create un-necessary burden on the Sub-divisional staff and such consumers are deprived of the facility of online payment or to deposit at neighbouring cash collection centre.

This issue was discussed with the concerned Officer of HCL and as pointed out by them that such type of problem is arisen only when the bills are printed through Consumer Analysis Tool (CAT) and delivered to the consumer without correction/cancellation under the post audit system, in which all the required steps in the system are to be approved by the AEN concerned.

It is, therefore, enjoined upon all concerned AENs/ AROs that post audit bills after due verification must be cleared/approved by the AEN so that these bills are available on online system. Bills provided through CAT

system is absolutely wrong because this facility is only for office use and bills should not be delivered to the consumers. In case any doubt for the steps to be taken by the ARO, he may consult to AO(IT) immediately.

Please ensure that bills appearing under post audit exceptions must be given to the consumer only after correction/cancellation and updation on the system by the AEN logins only.

Non-compliance in the matter will attract disciplinary action against defaulting officer/official, whosoever he/she may be.


(Arjun Singh)
Managing Director

Copy to the following for information & necessary action:-

1. The Chief Engineer (JZ/BZ/KZ), Jaipur Discom, _____.
2. The Dy. Chief Engineer (IT), Jaipur Discom, Jaipur.
3. The Chief Accounts Officer(), Jaipur Discom, _____
4. The Suptdg. Engineer(), Jaipur Discom, _____
5. The Sr.AO/AO(), Jaipur Discom, _____
6. PS to Chairman, Discoms, Jaipur
7. PA to Director (Finance/Technical), JPD, Jaipur
8. M/s Data Infosys Ltd., Jaipur/M/s HCL, Jaipur/
9. M/s BCITS, Jaipur


Officer on Special Duty (ATR)