

JPR5-378

JAIPUR VIDYUT VITRAN NIGAM LIMITED
Office of the Chief Engineer(Commercial)
Vidyut Bhawan, Jan Path, Jaipur-302005.

NO.JPD/CE(C)/ C.III/F.2(2)/58/

/D. 243

Dt. 15.02.07

ORDER

Sub: Error in billing due to change of MF due to
replacement of CTs/CTPT set.

It has been reported that in a number of cases where the CTs are changed or the CTPT sets are replaced due to enhancement of load/contract demand of the connection or due to any other reason, the correct data regarding CT ratio are not sometimes forwarded to the billing agency . This results in billing of the consumer as per the old CTPT ratio. In such cases the consumption recorded by the meter is multiplied by a lower MF as a result of which full consumption is not billed to the consumer causing loss of revenue to the Nigam. In some cases where the contract demand of the consumer is reduced and a lower rating CT/CTPT set is installed , the MF is reduced but the same is not reported and the old MF is continued for the billing purposes causing harassment to the consumer.

It is, therefore, enjoined upon all field officers to ensure that whenever there is change of CTs/ CTPT sets installed for any of the connection, particularly the industrial connections or HT NDS/Mixed load connections, the correctness of the new MF should be ensured and correct data should be forwarded to the billing agency for billing the consumer correctly. The circle Superintending Engineers are also expected to make it a point to ensure the compliance of this instructions during their tour/visit to the sub divisional office.

By Order,

N.M. Sareen 15.2.2007

(N.M.Sareen)

Chief Engineer (Comml.)