

JPR5-258

JAIPUR VIDYUT VITRAN NIGAM LIMITED  
(COMMERCIAL WING)

ORDER

No.JPD/CE(C)/SE(C)/C.I/F.4(261)/Pt.IV/D.510

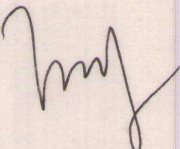
Dt. 22.3.05

Sub: Procedure to be followed while entertaining  
and disposing the cases by Consumers Dues  
Settlement Committee.

A number of important points to be kept in view while processing of the cases in Consumer Dues Settlement Committee under Section-52 were prescribed vide order JPR5-234 dt. 17.10.04. It is understood that the compliance of instructions as laid down is being made by the field officers.

In para-8 of the instructions it was directed that the decision of the settlement committee should be in the form of minutes and it should be a detailed speaking order for elaborating the issues raised by the applicant and also the relief allowed to the applicant alongwith reasoning thereof. In this Para, it was also directed that the decision of the settlement committee(s) are subject to Audit.

In this connection it is to clarify that the decision of the settlement committee constituted at various levels is open for audit by outside agencies like Accountant General. The Internal Audit, however, is not supposed to conduct the Audit of individual cases decided by various settlement committees, but is required to check up the implementation of instructions issued. It was also decided that Internal Audit party be instructed to verify the fact that register prescribed vide above referred order is being maintained in the office of Chairman of CE/SE/XEN/AEN Level Settlement Committee(s) and a report in this regard be made available for kind perusal of the Managing Director by the end of April' 05 positively.

  
(R.P.Goyal)  
Chief Engineer (Comml.)