



JAIPUR VIDYUT VITRAN NIGAM LIMITED  
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No.JPD/SE(C)/F4(43)D. 1338

Dated: 30/06/12

**ORDER**

Sub: Deposition of Registration fee for Grievance Redressal cum Settlement Forum.

To avoid delay in disposal of cases of Grievance Redressal cum Settlement Forum, instructions were issued in past for deposition of fee for settlement cases in the office of the Chairman of concerned settlement committee of different level vide Order JPR5-527 dated 6.01.09 and vide Order JPR5-555 dated 6.7.09. Now, the matter was again reviewed in the meeting held on 26.6.2012 under the Chairmanship of Chairman RERC and it has been decided to get the fee deposited with Sub division office for all level Grievance Redressal cum Settlement Forums.

In view of the above decision, the following instructions are issued for strict compliance:-

1. The Chairman of the respective Committee shall instruct the concerned sub-divisional officer for deposition of the part payment against total disputed amount, if required, and registration fee as per norms.
2. The concerned sub divisional officer accordingly shall allow the consumer to deposit the part of disputed amount and after deposition of such amount the prescribed fee for different level Settlement Committees shall be accepted by them.
3. All concerned sub divisional officer shall inform within 3 days and send the details within 7 days to the concerned office of the Chairman of the respective Committee. In case of non compliance of directions disciplinary action would be initiated against defaulter.

This order will replace Point No.3 of Order JPR5-527 and order JPR5 555 stands with drawn.

This order shall come into force with immediate effect.

By order,

  
(S.C.Sharma)

Superintending Engineer(Comml.)