

JAIPUR VIDYUT VITRAN NIGAM LIMITED
OFFICE OF THE CHIEF ENGINEER (COMML.)
VIDYUT BHAWAN, JYOTI NAGAR, JANPATH, JAIPUR

No. JPD/CE(C)/SE(C)/C.II/F.Comml.Review/D. 1478 dated 06/07/09

ORDER

Sub.: Deposition of Registration fee for Grievance Redressal cum Settlement Forum.

It has been observed that the compliance of the instructions issued vide order No. JPD/CE(C)/SE(C)/F.4(261)Pt.III/D. 1620 dated 17.11.2004 (JPR5-234) and JPD/CE(C)/C.II/F. Comml. Review/D. 52 dated 6.1.09 (JPR5-527) is not being made fully particularly in respect of point No. 3 regarding deposition of fee in the office of the Chairman of the concerned settlement forum. In spite of issuance of above orders, field officers are accepting fee in respect of cases of Corporate Level Grievance Redressal cum Settlement Forum in sub division/ division/ circle office(s). This is in contradiction of aforesaid orders of Nigam and results in unnecessary pendency of cases with Corporate Level Grievance Redressal cum Settlement Forum.

The relevant point is reproduced hereunder:-

Point No. 3 - In order to avoid delay in disposal of cases the fee for settlement be deposited in the office of the Chairman of concerned settlement committee. For the sub division settlement committee, the prescribed fee is to be deposited in the office of the AEN and similarly for higher level settlement committee the fee need be deposited in the office of XEN/SE/CE (Comml.) as the case may be. However, no fees shall be chargeable from the Central/ State Govt.

It is also to communicate that in case of non compliance of directions disciplinary action would be initiated against defaulter.

It is therefore reiterated that strict compliance of the above orders be made.

By order,

6.7.2009

(N.M. Sareen)

Chief Engineer (Comml.)

Copy submitted/ forwarded to the following for information and necessary action:-

1. The Director (Finance), JVVNL, Jaipur (with 45 spare copies).
2. The Director (Technical), JVVNL, Jaipur.
1. The Zonal/Dy. Chief Engineer (Zone/RP), JVVNL, Jaipur/Kota.
2. The Dy. Chief Engineer (MM), JVVNL, Jaipur.
3. The Addl. Supdt. of Police (Vigl.), JVVNL, Jaipur. (with 30 spare copies)
4. The Chief Personnel Officer, JVVNL, Jaipur.
5. The Chief Accounts Officer, JVVNL, Jaipur.
6. The Dy. Chief Engineer / Supdtg. Engineer (Power), RIICO, Jaipur.
7. The Supdtg. Engineer (), JVVNL, _____.
8. The Secretary , JVVNL, Jaipur.
9. The Sr. AO/AO/AAO (), JVVNL, Jaipur.
10. The Executive Engineer (), JVVNL, _____.
11. The Executive Engineer (), JVVNL, _____, alongwith 10 spare copies for sending the same upto AENs/JENs/AROs/Accountants level under his jurisdiction.
12. The Executive Engineer (Elect.), J.D.A./R.H.B., Jaipur.
13. Executive Engineer (Griev.), JVVNL, Jaipur.
14. The Company Secretary, JVVNL/RRVNL, Jaipur.
15. The TA/PA to CMD, RVPN / JVVNL, Jaipur
16. PA to MD, Jodhpur/Ajmer Discom, Jodhpur/Ajmer.
17. P.S. to Hon'ble Energy Minister, Rajasthan, Jaipur.
18. P.S. to Secretary (Energy), Govt. of Rajasthan, Jaipur.
19. The Public Relations Officer, JVVNL, Jaipur.
20. The Media Advisor, JVVNL, Jaipur.
21. Sr. Accounts Officer (FP-5), A.G. Audit, Shed No.14/1 Jaipur.
22. Sr. Accounts Officer (CAW-III), A.G. Audit, Shed No.4/1, Jaipur.
23. The Asstt. Engineer (), JVVNL, _____.
24. The Zonal Commissioner, Ombudsman, Mini Secretariat, Near Collectorate, Jaipur.
25. The Supdtg. Engineer (IT & CRP), Jaipur Discom, Jaipur for putting up the order on the website of Discom.
26. _____

Chief Engineer (Comml)