

ORDER**Sub. : Calculation of civil liability in cases where energy meter found slow by more than 10% during checking/testing at site.**

The procedure for dealing with the cases of energy meter found slow by more than 10% during checking/testing at site has been prescribed vide order No. JPD/CE(C)/XEN/C.I/F.4(211)Pt. IV/D.1296 dt. 19.5.08 (JPR5-472).

It has been noticed that with the outsourcing of testing of energy meters, the consumer gets acquainted about slowness of the meter and by the time of checking the site by Vigilance Officer, he resorts to either :-

- (i) get the meter reset and thus the slowness of the meter is set right, or
- (ii) the consumer removes almost all the load leaving only bare minimum required load, thus at the time of checking very low loads are found by the Vigilance officer.

In such cases, the civil liability is required to be calculated as per Order No. 1394 dt. 2.8.06 (JPR5-345) read with Order No. 2022 dt. 18.10.07 (JPR5-426)

In cases, where the meter has been got reset and at the time of checking, the meter is found almost correct except for tampering of the body seals, no assessment of civil liability can be prepared and in cases where almost all the loads have been removed by the consumer and bare minimum load is found during inspection, the civil liability worked out in accordance with the JPR5-345 leads to a very meagre amount causing pecuniary loss to Nigam.

In order to circumvent such a problem, the following procedure is hereby prescribed :-

1. If the difference with regard to slowness of meter by outsource agency and Nigam's Meter Lab or Checking officer is found to be more than (-)10%, then the observation of outsource agency should be taken as correct.
2. The civil liability should be calculated :-
 - (a) In accordance with the order JPR5-345 and amendment thereof.
 - (b) As per the slowness of meter, for the period and at the rates as prescribed vide Order No. JPR5-345 and subsequent amendments.

The higher of the above two should be charged from the consumer.

This order shall come into force with immediate effect and the pending cases shall be dealt-with accordingly.

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(S.C. Malhotra)
Chief Engineer (Comml.)

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