



JPR5- 914

JAIPUR VIDYUT VITRAN NIGAM LIMITED
OFFICE OF THE SUPERINTENDING ENGINEER (COMML.)

Regd. Office: Vidyut Bhawan, Jyoti Nagar, Jaipur – 302005 Tel – 0141-2747041 FAX – 0141 – 2744803

Website: www.jaipurdiscom.com; Email –an

CIN: U40109RJ2000SGC016486

No. JVVNL/MD/CE(HQ)/SE(Comml.) /D. 1870

Dated: 12.12.2017

ORDER

Sub.: Amendments in “Terms & Conditions for Supply of Electricity-2004”.

The Rajasthan Electricity Regulatory Commission has issued an order dtd 09.08.17 in the matter of amendment in “RERC(Electricity Supply Code & Connected Matters) (Eleventh Amendment) Regulations-2017” and notified the same on dtd.10.10.2017 Consequent upon, amendments in corresponding clauses of the “Terms & Conditions for Supply of Electricity-2004” are hereby issued:-

1. These amendments shall come in force with effect from 10.10.2017.

(A) Amendment in Part “General”

2. The existing definition 1(D) under clause-2 ‘Definitions’ of “General” shall be substituted by the following, namely;

“(1)(D) ‘Authorized Officer’ means an officer so designated by the State Commission or State Government as the case may be under Section 135 (1-A) or Section 135(2) of the Act respectively.”

3. The existing definition (7) under clause-2 ‘Definitions’ of “General” shall be substituted by the following, namely;

‘Installation Certificate /IC’ shall mean an electrical fitting certificate including self-certificate issued under the notification issued by the State Government from time to time;”

4. New definitions (12), (13) and (14) under clause-2 ‘Definitions’ of “General” shall be inserted as under and the existing definition (12) shall be renumbered as (15);

(12) ‘Scale of Miscellaneous Charges’ shall mean the Schedule attached to these Clauses indicating various charges and rentals for the time being in force as authorized by the Commission for levy by the Nigam on the consumer;”

(13) 'Standard/Store Issue Rate' shall mean the Standard/Store Issue Rates issued by Nigam time being in force.;"

(14) 'Temporary supply' means supply of electricity on a temporary basis and for a period, as may be agreed between the Nigam and the applicant;

(B) Amendment in Part-I

Under Part-I denoting "Terms and Conditions for Supply of Electricity", following amendments shall be made:

5. The existing sub-clause (3) under clause-1, denoting "System of Supply" shall be substituted by the following, namely;

(3) "The frequency and voltage of supply may have permissible variations as per the Regulations issued in this regard by CEA and by the Commission from time to time."

6. The existing Note (i) & (iv) under clause-2, denoting "Category of consumer and character of service" shall be substituted by the following, namely;

(i) If any existing connection is at variance from table above, it shall be changed at consumer's request. However, if a consumer availing supply in any load category but falling in the next higher load category of supply does not tender request and his demand exceeds 50 kVA/125 kVA/1500 kVA/5000 kVA, as the case may be, three times in a Financial Year, then in such cases, notice of 60 days shall be issued by the Nigam to take supply at voltage level/load category as per table above, failing which his supply shall be disconnected. The billing of the consumer shall be done from the month of third occurrence considering highest of maximum demand recorded in three occurrences or sanctioned connected load whichever is higher as contract demand till regularization of his load/demand. In addition to above, the consumer has to pay 3% as transformation losses and transformer rent as per item 4(2) of part II, if applicable."

(iv) The Nigam may allow supply to a consumer at a voltage level one stage higher or lower in exceptional circumstances. If any consumer/applicant has applied for supply at a lower voltage than the applicable supply voltage level as per its contract demand then that consumer has to bear the cost of HV/EHV transformer on pro-rata basis for entire demand. However, in such cases the supply shall be allowed through a dedicated feeder at applicant's cost and the consumer shall be required to bear transformation and line losses @ 3%. This shall also be applicable in case of request for further

increase in contract demand. The Nigam may allow a three phase supply to Domestic or Non-Domestic consumer with less than 5 kW connected Load.”

7. New Note (v) under clause-2, denoting “Category of consumer and character of service” shall be added as under, namely;

(v) In scattered area single phase connections to NDS and SIP category may be released upto 10 kW sanctioned/connected load on the request of the applicant subject to providing of AMR system as per guidelines issued by the Discom in this regard along with cost of electric network including sub-station by the applicant himself and it shall be responsibility of the applicant to maintain the same in healthy condition after release of the connection.

8. The existing sub-clause (b) under clause-3, denoting “Point of Supply” shall be substituted by the following, namely;

(b) Metering Equipment may be installed in consumer’s premises/ sub-stations in case of HT or EHT consumer. In absence of any metering cubicle or the metering being on LT side in case of HT installations, the point of supply shall be the incoming terminals of the consumer’s main switch-gear.”

9. The existing sub-clause (1) under clause-4, denoting “Application for Supply” shall be substituted by the following, namely;

*(1) An owner or an occupier of any premises requiring supply of electricity may apply in person or online submit an application along with the documents specified for supplying electricity to such premises to such officer as the Nigam may designate for this purpose. The application shall be in a form based on the model form as at **Annexure-4**. However, the form shall also be applicable for other miscellaneous activities viz., Load extension/reduction, transfer/shifting of connections and temporary connections etc. The Nigam may also ask for other relevant information required by him for release of connection and/or execution of related work by incorporating suitable changes in the model form. The Nigam shall acknowledge the application and communicate the same to the applicant.”*

10. The existing **sub-clause (5)** under clause-4, denoting “Application for Supply” shall be re-numbered as **sub-clause (2)** and substituted by the following, namely;

*(2) The applicant shall deposit along with his application an application fee & other charges as per **item 2 of Part II** or as specified by the*

*Commission from time to time, and where he requires the Nigam to provide electric line or electric plant, he shall also deposit expenses as authorized under **item 2 of Part II** for providing such electrical line or electrical plant to be used by the Nigam for giving such supply.”*

11. The existing **sub-clause (6)** under clause-4, denoting “Application for Supply” shall be re-numbered as **sub-clause (3)** and shall be substituted by the following, namely,

*(3) The applicant shall deposit along with his application an application fee & other charges as per **item 2 of Part II** or as specified by the Commission from time to time, and where he requires the Nigam to provide electric line or electric plant, he shall also deposit expenses as authorized in the **item 2 of Part II** for providing such electrical line or electrical plant to be used by the Nigam for giving such supply.”*

12. The existing **sub-clause (7)** under clause-4, denoting “Application for Supply” shall be re-numbered as **sub-clause (4)** and shall be substituted by the following, namely;

(4) The application shall also be accompanied by an “Installation Certificate” as per provisions of CEA (Measures relating to Safety and Electric Supply) Regulation-2010 and the notification issued by the State Government from time to time. In case the applicant for agriculture connection or for HT connection, furnishes Installation Certificate separately after the application, the priority for release of the connection shall not be affected and the applicant will get a receipt from the Nigam on the photo/ zerox copy.

13. The existing **sub-clause (8), (9), (10) & (11)** under clause-4, denoting “Application for Supply” shall be re-numbered as **sub-clause (5), (6), (7) & (8)** respectively.

14. The existing **sub-clause (12)** under clause-4, denoting “Application for Supply” shall be re-numbered as **sub-clause (9)** and shall be substituted by the following, namely;

(9) The Nigam shall provide the receipt of the application received from the applicant. In case of deficiency or incomplete application, the Nigam, within seven days of the receipt of application, shall inform the applicant of the deficiencies by post, by mobile or through e-

mail(as mentioned in the application form). If the deficiency is not removed by the applicant within thirty (30) days from the date of receipt of such intimation, the application shall stand cancelled and the application fee forfeited. However, the refundable amount shall be refunded within 30 days, beyond which interest thereon shall be paid by the Nigam at prevailing Bank rate as on 1st April of the relevant Financial Year;

In case of an application received with all required documents and Nigam fails to accord sanction for the connection or communicate reasons for refusal for the proposed connection within thirty (30) days of the application, the connection shall be deemed to have been sanctioned subjected to fulfilling the pre-conditions within three (3) months thereafter the Nigam shall release such connection immediately.”

15. New **sub-clause (10)** under clause-4, denoting “Application for Supply” shall be inserted by the following, namely;

*(10) If on inspection of installation of applicant, any deficiency is found or the fitting is found to be incomplete, a thirty (30) days’ notice shall be given to the applicant for removing the deficiency. Necessary fee for testing of installation as per **item 6 of Part II** shall be payable for subsequent inspection. Failure to comply with the observations made in the notice within 30 days shall result in rejection of application automatically”.*

16. The existing **sub-clause (2) & (3)** under clause-4, denoting “Application for Supply” shall be re-numbered as **sub-clause (11) & (12)**.

17. The existing **sub-clause(8)** under clause-7(A), denoting “Building Complexes” shall be substituted by the following, namely;

*(8) If a building complex/large building which had at least one connection prior to 31.12.2010 and had not installed its own transformer as per applicable regulations at that time, requires more connections/load extension, it should be given the required connections without insisting for installation of its own distribution transformer even though the arithmetic sum of existing and newly applied Estimated Designed Demand as per **Clause 7(A)(1)** is more than 50 kVA by recovering the pro-rata cost for electrification from applicant/building owner on the basis of floor area and augmentation of system, if required, for this purpose, would need to be undertaken by the Nigam at its own cost:*

*Provided that in case the estimated designed demand of the remaining area(newly constructed after 31.12.2010) of the above building complex/large building exceeds 50 kVA, then it shall be governed by **sub-clause 7(A)(I)**:*

*However, if the building has been newly constructed after demolishing the old one , then the owner/builder/ developer/ group of consumers is required to install his own transformer and its associated equipment within the Building Complex/Large Building of appropriate capacity as per calculation above at **sub-clause 7(A)(I)**.”*

18. New **sub-clause 7(D)(14)** denoting “Electrification of Private Industrial Area” shall be inserted as under, namely;

*(D) In case of private industrial areas developed by the private developers, the entire cost of electrification in the industrial area shall be borne by the developer, which shall include 33 kV sub-station, electric line, switchgear etc.. However, the connection to individual applicants in the industrial area shall be released by the Nigam as per applicability. Where the electrification work is taken up by the developer himself, the work shall be undertaken under the supervision of the Nigam for which the Nigam may charge 5% of the total cost of the electrification estimate towards supervision charges. The total cost of electrification shall include cost of material as per standard issue rate of the Nigam and overhead charges, as specified by Nigam. The detailed guidelines for such electrification are given at **Annexure- ‘8’***

19.The existing **sub-clause-8(B)(6)** under clause-8, denoting “Supply where distribution mains require extension” shall be substituted by the following, namely;

(6) After completion of the extension work, the Nigam shall inspect the installation and release connection within fifteen days.

20.The existing **sub-clause-8(G)(16),(17)&(18)** under clause-8, denoting “Extension of lines beyond RIICO Industrial Areas” shall be re-numbered as **sub-clause-7(E)(15),(16)&(17)** respectively.

21.The new sub-clause (13) & (14) shall be inserted after sub-clause 8(D)(12) as under, namely;

(13) In case where supply of electricity is sought in scattered area (other than Agriculture) by single applicant or group of applicants other than housing colonies developed by private

developers/colonizers/local body, etc. then intending applicant/ applicants have to bear the entire cost of electrical network including the transformer and allied equipment. For connection under agriculture category, the provisions of Agriculture policy of the State Govt. shall prevail.

*(14) In case of housing colonies developed by private developers/ colonizer situated in rural/urban areas and where no electrification work has been carried out by the developer / colonizer in the colony, then the connections in such colonies shall be released as per provisions prescribed by Nigam separately. The detailed guidelines for such electrification are given at **Annexure-‘9’***

22. The existing **Clause-13**, denoting “Special Provisions for Agriculture consumers” shall be re-numbered as **clause-15**.

23. The existing sub-clause (1) under **clause-14**, denoting “Agreement and agreement period” shall be substituted by the following, namely;

*(1) All HT consumers shall be required to execute an agreement based on the model agreement given at **Annexure-5** with the Nigam on a non-judicial stamp paper, of value as prescribed by the Government of Rajasthan (presently Rs. 50/-). For all other consumers the application form itself, shall be the agreement. The date of commencement of agreement shall be the date of release of connection and minimum period for such agreement shall be one year.”*

24. The existing **clause-15**, denoting “Relaxation in time specified” shall be renumbered as **clause-13** and shall be substituted by the following, namely;

*(13) The time specified in **clause 8** for the Nigam for completing certain activities may stand relaxed if the Nigam is prevented to perform his functions due to force majeure conditions like earthquake, flood, cyclone, storms etc. or by any Act of law or for reasons beyond its control like non-availability of Right of Way (RoW) to draw line or non-availability of space to install a sub-station.”*

25. The existing **clause-16** denoting “Security in respect of electricity supplied” shall be re-numbered as **Clause-20**.

26. The existing **clause-17** denoting “Security for electric meter” shall be re-numbered as **Clause-21**.

27. The existing **clause-18** denoting “Payment of interest on security” shall be re-numbered as **Clause-22** and substituted by the following, namely:

- (1) *The Nigam shall pay interest on security deposit(SD) of the Consumer at the Bank Rate prevailing as on 1st April of the Financial Year for which interest is due and the amount of interest on security deposit payable shall be rounded off to the nearest Rupee;*
- (2) *The accrued interest on security deposit for each financial year shall be credited to the consumer's account latest by July end of the subsequent financial year and be adjusted against the consumption charges failing which interest at the Bank Rate on the unpaid amount of the interest shall also be payable from 1st August. If connection is permanently disconnected at any time, then account shall be settled considering interest on SD on settlement date;*
- (3) *The details of the deposits lying with Nigam and the interest thereon shall be provided to the consumers along with the bill in the month in which the interest is adjusted;*
- (4) *For the security deposit (SD) collected during the course of the year, interest on such deposit shall be computed for the months following the month in which such SD is collected;*
- (5) *In respect of new installations, interest on security deposit shall be computed for the months following the month in which service is provided to the installation;*
- (6) *Interest shall be payable on security deposit lying with Nigam from the date of its deposit. The interest on security deposit will be admissible until it gets adjusted against the dues. The LPS/DPS shall accrue only on the unadjusted balance amount, if any. However, where the security amount still remains in balance, interest will be payable on it, even during the disconnected period.;*
- (7) *No interest shall be payable on advance consumption charges in case of a temporary connection.”*

28.The existing **clause-19** denoting “Failure to pay security” shall be re-numbered as Clause-23.

29.The existing **clause-20** denoting “Supply through pre-paid meter” shall be re-numbered as Clause-24.

30.The existing **clause-21** denoting “Refund of security” shall be re-numbered as Clause-25.

31.The existing **clause-22** denoting “Transfer of Security” shall be re-numbered as **Clause-26**.

32. The existing **clause-23** denoting “Exemption from payment of security” shall be re-numbered as **Clause-27** and substituted by the following, namely:

(27) The Nigam may exempt from payment of security deposit any state and central govt. Departments including Railways and the employees /ex-employees of all the Vidyut Nigams/RSEB who have completed five(5) years of service for their residential use, after obtaining suitable undertaking to safeguard its interest and subject to such conditions as may be necessary. However, all public sector undertakings and local bodies shall deposit the security amount.

33. The existing **clause-24** denoting “Security on reconnection” shall be re-numbered as **Clause-28**.

34. The existing **clause-25** denoting “Supply through meters” shall be re-numbered as **Clause-29** and existing sub-clause (2) shall be substituted by the following, namely;

(2) Metering in each case shall be provided on ground floor only. Metering equipment shall preferably be near the entrance of the premises or at the nearest pole/pillar box and easily accessible.”

35. New sub-clauses (3) to (8) under clause-25 (now clause-29), denoting “Supply through meters” shall be inserted as under, namely;

(3) Supply of electricity to temporary connections shall be made preferably through pre paid meters.

(4) It shall be the duty of the consumer to ensure safety of the meter and metering equipment installed within his premises/ installation.

(5) The Nigam may provide additional seals, in addition to those normally provided, whenever considered necessary, which shall be acknowledged by the consumer or by his representative.

(6) During periodical inspection/testing by the Nigam, if seals are to be broken for the purpose of inspection/testing, the same shall be resealed in the presence of the consumer or his representative, which shall be acknowledged by the consumer or his representative. An endorsement specifying the details of seals released and refixed shall be given by the authorised person of Nigam breaking the seals to the consumer or his representative.

(7) The consumer shall ensure that the equipment and seals provided are not damaged/ tampered with.

(8) Any damage/tampering of metering equipment or seals shall be considered as prima-facie evidence of dishonest abstraction of

energy and the same shall be dealt with in accordance with the provisions of the Electricity Act, 2003.”

36. The existing **clause-26** denoting “Reading of meters” shall be re-numbered as **Clause-30** and new sub-clauses (3) and (4) under **clause-26** (now clause-30) shall be inserted as under, namely;

(3) In case the display of the meter is not readable, meter reader or the person authorized by the Nigam for the purpose of reading the meter shall immediately intimate separately to Sub-Divisional Officer regarding defect of display noticed and the Officer shall take action accordingly. In such cases, the Nigam shall take the reading/data of meter through hand held terminal (HHT)/meter reading instrument (MRI) or such other technology wherever feasible. The reading/data so retrieved through HHT/MRI or such other technology would be valid for billing purpose.

(4) In case of non-receipt of bill the consumer may read the meter by himself/itself for the period for which bill has not been received, provided that it is not less than the average consumption during the billing cycle over the last six months and pay the bill accordingly. The excess/deficit payment so made by the consumer shall be adjusted in the next bill.”

37. The existing **clause-37**, denoting “Inaccessibility of meter” shall be re-numbered as **clause 31** and existing sub-clause 37(2) shall be substituted by the following, namely;

(2) If the meter remains inaccessible in the next billing cycle also, the Nigam may require the consumer by a notice of not less than seven days for facilitating the reading of the meter. The Nigam may discontinue supply of electricity without prejudice to recover the amount due till then.

38. The existing **clause-27**, denoting “Assessment in case of stopped or lost or stolen or burnt meter” shall be re-numbered as **clause-32** and the **Title** of the existing clause-27, denoting “Assessment in case of stopped or lost or stolen or burnt meter” shall be substituted by the following, namely;

“Assessment in case of stopped/defective, lost or stolen meter”

39. The existing sub-clause (2) under clause-27(now clause-32), denoting “Assessment in case of stopped or lost or stolen or burnt meter” now

sub-clause 32(2) of “Assessment in case of stopped/defective, lost or stolen meter” shall be substituted by the following, namely;

(2) *In case of (i) of sub-clause (1), in the event of non-availability of previous period energy consumption record for all the previous 12 months; the consumer shall be billed provisionally on the basis of average consumption of whatever period available. However, in case of non-availability of previous period consumption record, the consumer shall be billed provisionally on the basis of 25% load factor on 8 hours use per day in case of domestic category and 50% load factor on 8 hours use per day for all other categories and the assessment shall be reviewed on the basis of average consumption of succeeding six months period after installation of correct meter and charged accordingly. Further, in case where succeeding or preceding basis of average is though available, but there is increase/ decrease of contract demand/ connected load, then the average be charged on proportionate basis of contract demand/ connected load. Similarly, in case of (ii) of sub-clause (1), in the event of non-availability of record of previous period, the assessment shall be reviewed on the basis of consumption recorded by the correct meter for the consumption period of succeeding season or off season, for the period meter remains stopped.”*

40. The existing **clause-28**, denoting “Defective meters” shall be renumbered as clause-33 and the Title of the clause, denoting “Defective meters” shall be substituted by the following, namely;

“Inaccurate meter”

41. The existing Sub-Clause (1) of the **clause-28**, denoting “Defective meters” now clause-33, “Inaccurate meter” shall be substituted as under by adding the contents of existing clause-29, namely;

(1) In case the consumer or the Nigam suspect a meter not functioning properly, a notice can be given to the other party. The accuracy of the meter shall be tested by the Nigam on site or in its testing laboratory. In case the consumer so desires of getting his metering equipments, capacitor or transformer oil, he may get the testing done at laboratories designated for the purpose by the Commission along with testing fee prescribed at item 5 of Part-II. If Meter is found inaccurate, the testing fee deposited by the consumer shall be refunded/ credited to the consumer’s account.”

42. In existing Sub-Clause (4) of the **clause-28** denoting “Defective meters” now clause-33, “Inaccurate meter”, the expression “6 months” shall be substituted with “**two (2) months**”.

43. The existing sub-clause (5) under **clause-28**, denoting “Defective meters” now clause-33, “Inaccurate meter” shall be substituted by the following, namely;

*(5) The excess or short amount under **Sub-Clause (4)** may be adjusted or recovered, as the case may be, for the period from the previous meter testing till the date of meter being removed or replaced for testing or tested at site, but in any case this period shall not exceed six months:*

Provided that where inaccuracy has been detected through MRI report or testing in the laboratory and the details of which are available with the Nigam, the assessment shall be made for the entire period during which meter remained inaccurate as per MRI reports/Laboratory test report and copy of such reports shall also be made available to the consumer.”

44. The existing **clause-29**, denoting “Testing fee for meter etc.” shall be deleted.

45. The existing sub-clause (1) under **clause-30**, denoting “Replacement of meter” shall be renumbered as **clause-34** and substituted by the following, namely;

*(1) In case of a stopped / defective, inaccurate meter the Nigam shall inspect and replace the meter at its cost unless it is established that the meter and its accessory equipment have been tampered with or damaged in any way including excess load, by the consumer, in which case the security against meter available with the Nigam shall be forfeited and the consumer has to pay the fresh required security as per **item 3(2) of part-II**. In case the meter for replacement is provided by consumer, then this shall be done after recovering testing charges as per Schedule.”*

46. The existing **clause-31** denoting “Check meters” shall be re-numbered as **Clause-35**.

47. The existing **clause-32** denoting “Lost Meter” shall be re-numbered as **Clause-36**.

48. The existing **clause-33** denoting “Electricity charges and prices” shall be re-numbered as **Clause-37**.

49. The existing **clause-34** denoting “Recovery of charges for supply” shall be re-numbered as **Clause-38** and following shall be inserted below the list appearing at sub-clause (2) under existing **clause-34** (now clause-38);

- p) *Name, Address, Mobile/Phone No., Fax No., e-mail address of consumer.*
- q) *K.No.*
- r) *Date of Meter change (if any)*
- s) *Applicable Tariff*
- t) *Other charges with full details and reasons*
- u) *Previous one year periodic energy consumption*
- v) *Bank Account Number of Sub-Division Office and IFSC code.*

50. New sub-clause (4) under existing **clause-34** (now clause-38), denoting “Recovery of charges for supply” shall be inserted as under, namely;

(4) The Nigam at the end of every financial year on payment of Rs.10/- shall furnish the details of statement of accounts to the consumers duly indicating the consumption, date of payment and amount thereof, the security held and interest payable and when it was paid, additional security, if any, required and due date of the same.”

51. The existing **clause-35**, denoting “Use of Energy Efficient Devices” shall be re-numbered as **clause-53**.

52. The existing **clause-36**, denoting “Payment of bills” shall be renumbered as clause-39 and renamed as “Mode of Payments to the Nigam” and substituted by the following, namely:

(39) Mode of Payments to the Nigam

(1) The consumer shall pay the power supply charges at the office of issue or at the jurisdictional cash counters on or before due date. Nigam shall deliver the electricity bills to the consumer within three days of its issue date and allow a minimum period of at least fifteen days from the date of issue of electricity bills for payment at the concerned office of the Nigam or other collection centres authorized by the Nigam as notified through local newspapers/ printed on the bills.

The consumer can avail the facility of payment of power supply bills through ECS/ online e-payment wherever such facility is provided by

the Nigam in respect of revenue payments up to the limit prescribed by the RBI. No extra cost on payment made by Consumer through above payment mode shall be charged by the Nigam. In case payment is made through a debit card/ credit card, no transaction charges shall be charged by the Nigam upto bill payment of Rs 5000/-. However, in case payment of a bill amounting more than Rs 5000/- is made through debit card/credit card, Nigam may recover the actual charges paid by it to debit card/credit card company/service provider, through banks authorized by the Nigam. (The date of payment in the bank shall be the date of payment of the bill).

- (2) In respect of revenue payments, i.e., monthly power supply charges upto and inclusive of Rs 10,000/- or such other limit as may be notified by the Commission from time to time may be made by cash or cheque or D.D. Payments above the amount notified shall be made by a cheque or D.D. only. Payments under other heads of accounts, i.e., other than revenue payments may be made by cash or D.D. upto and inclusive of Rs 10000/- or such other limit as may be notified by the Commission from time to time and above the amount notified shall be by D.D. only.*
- (3) Demand Draft/Cheque shall be issued in favour of the Nigam drawn on any scheduled commercial bank situated at the headquarters of the office of issue and the same shall be presented along with the bill. The K.No. and ledger folio No. shall be indicated on the reverse side of the Demand Draft/Cheque. Receipt for the payment shall be obtained. Payment by Cheque/Demand Draft sent by post or by money order shall also be accepted. The consumer shall invariably furnish K.No, Ledger No. and Folio Number on the reverse side of Cheque/Demand Draft sent by post/ on money order form. The consumer has to collect the receipt.*
- (4) The Nigam shall accept Cheque from consumers in good faith and shall issue receipts subject to realisation in the bank. If cheque is not realized but returned by the Bank, it amounts to non-payment and the consumer is liable for levy of interest and disconnection of power supply with due notice. In the event of non-realisation of cheque, no further cheques shall be accepted from such consumer without prejudice to the Nigam taking action such as levying cheque dishonour fee as given in the **item 17 of part II** besides initiating prosecution under the Negotiable Instrument Act and other penal law(s).*
- (5) In cases where payment is received within the specified period before the due date, an incentive in bill amount may be given to the*

consumer by way of adjustment in the subsequent month's bill as specified by the Commission in the tariff order from time to time.

- (6) As per billing cycle if payment is required to be made fortnightly, then two bills would be issued to the consumer. One bill would be for consumption made during the first fortnight of the month of issue of bill, which would be on provisional basis equal to half of the previous month's consumption, issued on or after 15th day of the month and its payment shall fall 12 days from the date of issue of the bill. Second bill would be issued on the basis of recorded consumption of the preceding month minus the payment made towards first bill. Second bill would be payable within 12 days from the date of its issue.*
- (7) Any tax, duty or other levy under any law payable in addition to charges for electricity supplied, shall be payable by the consumer along with the electricity charges.*
- (8) If monthly charges for electricity supplied or equipment installed by the Nigam are to be recovered for a part of a month, they shall be recovered proportionately for the number of days supply is made in the month.*
- (9) A consumer may present his bill or provide all material details of his installation at the time making payment. If the consumer has lost the bill or otherwise requires a duplicate copy, a duplicate copy of the bill shall be supplied to him free of cost.*
- (10) Any payment made by the consumer shall be adjusted in the following order of priority:*
 - (a) Arrear amount of Electricity Duty;*
 - (b) Arrear amount of Nigam's Dues;*
 - (c) Amount of Late Payment Surcharge (LPS)/Delayed Payment Surcharge (DPS);*
 - (d) Electricity Duty on current bill; and*
 - (e) Principal amount of Nigam's dues on current bill.*
- (11) If a consumer under any category voluntarily deposits the average amount of 6 (six) or 12 (twelve) months energy bill on the basis of average bill of preceding year in advance, he would be allowed a rebate at the rate equivalent to Bank rate as on 1st April of the Financial Year in which the amount of advance was deposited. The amount of rebate shall be adjusted in the last bill after adjusting the amount of bill from the principal advance deposited. A consumer may even deposit the amount less than the amount of 6 (six) months bill, but in that case no rebate as above, shall be allowed."*

(12) A consumer, desirous of leaving the premises for a long time may intimate the Nigam about the same so as to avoid any confusion of stopped meter. He may deposit an amount with the Nigam for monthly adjustment of his bills. The minimum amount to be deposited should not be less than Fixed charges amount for a period of 12 months. The Nigam may accept such amount as a matter of affording convenience to the consumer to prevent disconnection. No rebate shall be allowed to the consumer. The consumer may or may not seek discontinuance of supply for this period.

(13) On payment of any advance amount, a receipt will be issued for the amount as deposit against payment of future energy bills. The monthly statement showing the credit balance at the beginning of the month, the debit during the month and the net credit balance at the end of the month will be sent to the consumer by post at the address notified by him.

53. The existing sub-clause (8) of existing Clause-36 shall be deleted.

54. The existing **clause-38**, denoting “Delayed Payment Surcharge” shall be re-numbered as **clause-40**

55. The heading of the existing **Clause 39**, denoting “Increase/ decrease and alteration of load/demand” shall be renumbered as **clause-16** and substituted by the following, namely;

“Requirement of increase /decrease in sanctioned connected load/ sanctioned contract demand”.

56. The existing sub-clause 39(A)(4) under clause-39, denoting “Increase/ decrease and alteration of load/demand” now “*Requirement of increase /decrease in sanctioned connected load/ sanctioned contract demand*” shall be substituted by the following, namely;

(4) *In case of any increase in connected load/ contract demand, the Nigam shall require 45 days’ notice. The date of receipt of completed application along with amount towards security and expenses for providing electric line /plant and extension of distribution mains or the plant cost as the case may be for increase in load/ demand in the concerned sub divisional office shall be considered as the date of notice. In case the Nigam fails to accord sanction or communicate reasons of refusal for the proposed increase within such notice period or the proposed increase in connected load/contract demand is not sanctioned, the increase shall be deemed to have been sanctioned subject to relevant certification and/or intimation in writing by the consumer about putting the*

increased load/demand on the system of Nigam. On expiry of notice period, the consumer shall be billed accordingly subject to fulfilment of other conditions, if any, thereafter:

Provided that the above deemed increase in connected load /contract demand shall be subject to the following conditions:

- (a) The distribution system involved is not overloaded or it is technically feasible.*
- (b) If any additional sum is required to be deposited by the applicant for drawing a new line for technical feasibility;*
- (c) Consumer is required to augment his own system by installing new/change of capacity of existing sub-station and furnish the required installation certificate.”*

57. A new sub-clause **16(C) (9) (c)** shall be inserted in existing sub-clause 39(C)(9) denoting “decrease in load/demand” as under:

- (c) The Nigam may allow for reduction in demand on receipt of minimum billing/fixed charges of balance period.”*

58. The existing **Clause 40**, denoting “Shifting of connections and lines” shall be renumbered as **clause-17** and existing sub-clauses (1) and (6) under existing clause-40, denoting “Shifting of connections and lines” shall be substituted by the following, namely;

- (1) Shifting of existing connections may be allowed to an owner(except agriculture consumer) from one premises to another on production of necessary documentary evidence regarding ownership/possession of premises where connection is required to be shifted provided these are in the same Panchayat/ Municipal Limits, subject to technical feasibility*
- (6) The charges for allowing shifting shall be recovered as per **item-13 of Part-II**. Credit of amount already deposited towards security shall be given provided adequate security deposit exists with the Nigam.”*

59. The existing **Clause 41**, denoting “Laying of separate feeder” shall be renumbered as **clause-18** and following shall be added at the end of the first Para of existing clause-41, denoting “Laying of separate feeder”, namely;

“A 33 kV feeder feeding Discom’s substations and dedicated feeder of Railways and PHED shall not be tapped for release of individual connection to the consumer.”

60. The existing **Clause 42**, denoting “Transfer of connection and change of name” shall be renumbered as **clause-19** and existing **sub-clause (5)** shall be substituted by the following, namely;

(5) All HT consumers, shall be required to execute an agreement with the Nigam for unexpired period of initial agreement period.

61. The existing **Sub-clause-(6)** of clause-42 shall be deleted.

62. The existing **Sub-clause-(7)** of existing clause-42 shall be re-numbered as sub-clause (6).

63. New sub-clauses (7) to (9) under existing **Clause-42** (now clause-19), denoting “Transfer of connection and change of name” shall be inserted by the following, namely;

*(7) The transferee shall pay transfer fee as specified at **item 16 of part II.***

(8) The power supply agreement with the original registered consumer is deemed to be terminated from the date of transfer of installation or from the date of expiry of seven (7) days from the date of compliance of required formalities by the transferee whichever is earlier;

(9) The officers who are empowered to sign the power supply agreement are also empowered to effect transfer of such connection to other person.”

Note: (i) The words “L-Form” wherever appearing in the TCOS-2004 as amended from time to time shall be substituted with the words “Installation Certificate”.

(ii) The Supervision Charges of “15%” wherever appearing in the TCOS-2004 as amended from time to time shall be substituted by “5%”.

64. The existing **clause-46**, denoting “Disconnection of supply” shall be re-numbered as **clause-41** and substituted by the following, namely;

(1) The Nigam shall be entitled to cut off supply of electricity to any person after giving not less than fifteen clear days’ notice in writing to such person if such person neglects to pay charges for electricity supplied or any other sum due from him to the Nigam. In addition to the notice, the Nigam shall also intimate through sms/ e-mail on the registered mobile number/e-mail id of the consumer, if available;

(2) For disconnection of supply, the Nigam shall generally observe that:

- (a) *Disconnection of power supply shall not be effected on general holidays and Sundays.*
- (b) *Disconnection of power supply shall be effected, as far as possible, before 1.30 PM and reconnection shall preferably be effected on the same day of payment.*
- (c) *Disconnection shall normally be effected at the Nigam's cut-outs in the Consumer's premises. If it is possible or effective, it shall be effected at the pole/distribution box.*
- (d) *If the arrears is Rs 100/- or less, the installation shall not be disconnected and arrears shall be carried forward to the next bill.*
- (e) *if such person produces proof of payment or deposits under protest:*
 - (i) *an amount equal to the sum claimed from him, or*
 - (ii) *the electricity charges due from him for each month calculated on the basis of average charge for electricity paid by him during the preceding six months, whichever is less, pending disposal of dispute,**his supply shall not be cut off / if cut off shall be reconnected immediately.*
- (3) *In the event of supply being disconnected due to non-payment of dues or for any other reason, all the money then payable by the consumer including the amount of fixed charges for unexpired initial period of agreement, if any, shall become due and recoverable. In case disconnection is made in the middle of the month or initial agreement period expires in the middle of the month, the fixed charges amount shall be payable proportionately;*
- (4) *A consumer other than agriculture category and seasonal industry may seek disconnection by giving one month's notice in writing on this behalf after initial period of one year including notice period. The consumer shall pay all the charges payable upto the date of disconnection subject to notice period or initial agreement period. In case disconnection is made in the middle of the month or notice period/initial agreement period expires in the middle of the month, the fixed charges amount shall be payable proportionately;*
- (5) *The consumer may also seek disconnection on the same day of notice if he is ready to pay the fixed charges amount for notice period or unexpired period of agreement, as the case may be;*
- (6) *If at any time the consumer:*
 - (a) *Commits breach of these conditions of supply or terms of agreement;*

- (b) *Being a limited company passes a resolution for winding up or be ordered to be wound up by a court of competent jurisdiction ,or*
- (c) *Being an individual commits any act of insolvency or be adjudged insolvent, or*
- (d) *Executes or creates any mortgage charge or other encumbrance on any property or asset of the consumer so as to prejudicially affect the Nigam's electric meters, plant apparatus & equipment at consumer's premises or any part thereof or any right exercisable by the Nigam in connection with the said electric meters, plant, apparatus and equipment,*

Then the Nigam shall be at liberty to terminate the agreement with the consumer by giving seven days' notice in writing and upon such termination the consumer shall forthwith liable to pay to the Nigam all the money then due and payable under the agreement together with further sum equal to the amount of the minimum and/or special guarantee for the unexpired minimum period of supply by way of liquidated damages."

- (7) *The Nigam reserves the right to discontinue supply to a consumer on giving 48 hours notice in writing if there is reason to believe that the consumer is contravening any of the provisions of Act or of these terms and condition or committing breach of the agreement with the Nigam or in the event of the consumer going bankrupt or also in the event of compulsory or voluntary liquidation if the consumer is a limited company.*
- (8) *After a connection is disconnected, the billing shall be stopped forthwith.*
- (9) *After a disconnection has been effected, the Nigam shall inform the consumer in writing through a letter by registered post on the address given by the consumer. Dispatch of a registered letter shall be considered as adequate evidence to inform the consumer.*
- (10) *Where the connection has been disconnected on account of non-payment of dues or for any other reason, the Niagam may remove the meter as well as service line after two months from the date of disconnection.*

65. The existing **clause-49**, denoting "Recover of old dues" shall be re-numbered as **clause-42** and new sub-clauses (4) shall be inserted as under, namely;

- (4) *Any outstanding dues against any permanently disconnected connection shall be recoverable from another existing/new*

connection in the name of the same person by serving a notice of thirty (30) days.”

66. The existing **clause-47**, denoting “Reconnection of disconnected supply” shall be re-numbered as **clause-43** and in the existing Sub-Clause (3) under existing clause-47 (now clause-43), the following shall be inserted at the end, namely;

*“In case restoration requires re-erection of lines/sub-station, then supply shall be restored within the period specified in **Clause-8** of these “Terms and Conditions for Supply of Electricity-2004”.*

67. New sub-clauses (5) and (6) under existing clause-47(now clause-43), denoting “Reconnection of disconnected supply” shall be inserted as under, namely;

(5) In case of restoration of supply, the amount of security shall be as applicable at the time of re-connection or the amount of security available at the time of disconnection, whichever is higher. If however, the connection is reconnected in the next Financial Year after review of security and the same has become due, then the amount of security shall be as per reviewed amount.

(6) In cases where the supply to the installations is permanently disconnected and security has been adjusted, however, getting covered under the above disconnection duration, the electricity supply to such installation may be restored on deposit of required security afresh.”

68. The existing **clause-53**, denoting “Temporary Supply” shall be re-numbered as **clause-44** and sub-clause 53(i) shall be substituted by the following, namely:

(i) The existing consumers under LT domestic and non-domestic categories may use its connection for the purpose of further construction in the same premises subject to the condition that its connected load/contract demand shall not exceed the overall sanctioned load/demand. This facility shall not be available for construction of Building Complexes and to other categories of consumers”.

69. The existing **clause-48**, denoting “Tampering, distress or damage to electric plant etc.” shall be re-numbered as **clause-45** and the words “**or meter**” appearing in Sub-Clause (1) and (3) under clause-48(now clause-45), shall be omitted.

70. New sub-clauses 1(1) under existing clause-48(A), now clause-45(A), denoting “Measures to Control theft” shall be inserted as under, namely;

(l) If a consumer is serving employee of the power sector companies of the State and is found indulged in an unauthorized use under Section 126 or theft of electricity under Section 135 of the Electricity Act, 2003 or both, in addition to application of the assessment provisions, shall be liable to disciplinary action, besides other actions as prescribed in law.”

71. The existing sub-clause 2(e)(ii) under clause-48(A) now clause-45(A), denoting “Measures to Control theft” shall be substituted by the following, namely;

“ii) For 2(a) (ii) – quantum of exceeded load.”

72. The existing sub-clause 2(g) under clause-48(A), now clause-45(A) denoting “Measures to Control theft” shall be substituted by the following, namely;

“g) Rate of Charge

The assessment shall be made at rate of charge as under:

(i) For 2(a) (i) – at twice the tariff applicable to the higher tariff category of service.

(ii) For 2(a) (ii) – at twice the fixed charges applicable for the relevant category of service connection.

(iii) For 2(a) (iii) – at twice the fixed charges applicable for the relevant category of service connection or extended load, whichever is higher.

(iv) For 2(a) (iv) to (vii) – at twice the tariff applicable for the relevant category of service connection.”

73. The table given under Sub-Clause 2(h) of existing **clause-48(A)**, now clause-45(A) denoting “Measures to Control theft” as Example shall be omitted.

74. The following existing Clause shall be re-numbered as shown against each, namely:

<i>Clause -43 -</i>	<i>Clause-46</i>
<i>Clause -44 -</i>	<i>Clause-47</i>
<i>Clause -45 -</i>	<i>Clause-48</i>
<i>Clause -50 -</i>	<i>Clause-49</i>
<i>Clause -51 -</i>	<i>Clause-50</i>
<i>Clause -54 -</i>	<i>Clause-51</i>
<i>Clause -55 -</i>	<i>Clause-52</i>
<i>Clause -56 -</i>	<i>Clause-54</i>
<i>Clause -57 -</i>	<i>Clause-55</i>
<i>Clause -58 -</i>	<i>Clause-56</i>

Clause -59 -	Clause-57
Clause -60 -	Clause-58
Clause -61 -	Clause-59
Clause -62 -	Clause-60
Clause -63 -	Clause-61

Under Part-II denoting “Scale of Miscellaneous Charges”, following amendments shall be made:

75. (A) The following shall be inserted at the end of “Application fee” For LT-Supply” under clause-1(1) as under:

“Provided that for domestic consumers the application fee shall be NIL.”

(B) The following entries shall be made below the existing table given at **item-3(2)** “Security against meter”:

12	Single phase pre-payment meter	Rs.5,500/-
13	Three phase pre-payment meter	Rs.10,000/-

“Note: The above security amount may be revised at the beginning of the every financial year based on Standard/Store issue rate of the previous Financial Year for release of a new connection or change of meter.”

(C). The following entry shall be made below the existing table given at **item-5** “Testing fee” ”;

g	ABT compliant meter	Rs.10,000/-
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(D). The table at **item-14** “Charges for duplicate bill” shall be substituted by the following, namely;

Category of consumers	Charges*
Duplicate copy of bill for all category consumers	Free

**The Nigam shall provide the facility of free download of copy of bills from its website which shall be considered valid for payment.*

(E). The existing **item-16** shall be renumbered as ‘18’ and following shall be inserted as clause 16 and 17:

“16. Connection Transfer Fee:

a)	<i>Domestic</i>	<i>Rs.50/- per installation</i>
b)	<i>All L.T. installations</i>	<i>Rs.250/- per installation</i>
c)	<i>H.T. installations</i>	<i>Rs.2500/- per installation</i>

17. *Cheque dishonour fee:*

1.	<i>Cheque amount upto and inclusive of Rs.10,000/-</i>	<i>5% of the amount subject to minimum of Rs.100/-</i>
2.	<i>Cheque amount Rs.10,001/- and upto and inclusive of Rs.1,00,000/-</i>	<i>3% of the amount subject to minimum of Rs.500/-</i>
3.	<i>Cheque amount above Rs.1,00,000/-</i>	<i>2% of the amount subject to minimum of Rs.3,000/-</i>

76. The sub-clause 16(2)(a) of existing clause-16 (now clause-18) shall be substituted by the following, namely;

(a) Advance consumption charges to be worked out on the basis of probable period of use of connection with minimum use of electricity for 8 hours per day and at temporary supply tariff (both fixed and energy charges) prescribed for respective category of consumer. The billing shall be done on the basis of “Tariff for Temporary Supply” under “Tariff for Supply of Electricity.”

77. Amendments in Annexure:

The Model Power Supply Agreement shall be substituted by new Model Agreement as per Appendix-I.

78. At item (1) of the checklist, the words “worth Rs. 10/-” shall be substituted by the words “as prescribed by the State Government from time to time”.

By Order,

Sd/-

(S.K.Mathur)

**CHIEF ENGINEER (HQ)
JAIPUR DISCOM, JAIPUR**

MODEL POWER SUPPLY AGREEMENT FOR ELECTRICAL ENERGY SUPPLY ON HT/EHT SYSTEM

This Agreement made this.....day of.....20.....between theVidyut Vitran Nigam Limited (hereinafter called the “Nigam” which expression shall where the context so admits include its successors in office and assigns) of the one part

And

.....(h
ereinafter called as the “CONSUMER” which expression, wherever the context so admits shall include its successor or successors in business and permitted assigns of his heirs, executors, administrators) of the other part.

Whereas at the request of the Consumer, the Nigam has agreed to supply to the Consumer electricity at the consumer’s premises situated at.....and indicated in red in the map attached hereto for the purpose of.....and the Nigam has agreed to supply to the Consumer such energy upon the terms and conditions hereinafter contained.

NOW IT IS HEREBY DECLARED AND AGREED AS FOLLOWS:

- (1)The Nigam shall supply electrical energy of three phase, alternating current, at a declared voltage of.....between phases and at a nominal frequency of 50 (fifty) cycles per second at the terminals from its distributing main at HT/EHT as specified in the Terms and Conditions for Supply of Electricity-2004 (with its amendments) to the premises of the Consumer and the Consumer shall take from the Nigam electricity required for the purpose herein above recited at the single point of supply up to the maximum of..... KVA (hereinafter called contract demand).
- (2)Electrical energy supplied to the premises shall not be utilized by the Consumer in any manner prejudicial to the Licensee and all usage must be according to such method or methods approved by the Nigam. The use of power must be confined to such places as shall have been previously approved in writing by the Nigam. In case prejudicial use of power is detected, the Consumer shall pay penal charges in accordance with the provisions of the Terms and Conditions for Supply of Electricity-2004 (with its amendments). Besides, for dishonest abstraction/use/consumption of electricity or interference with the metering equipment or accessories, the consumer agrees and undertakes not to resell any part of the power supplied to him.

- (3) The point of supply as well as the metering point shall be at the Transmission Licensee's/ Nigam, substation at _____ (FOR EHT ONLY).
- (4) The Consumer agrees to take supply under any conditions of restrictions of load and time that may be fixed by the Nigam from time to time.
- (5) The supply of electrical energy under this Agreement is liable to be restricted, staggered or cut off altogether, as the case may be, if the power position or any other emergency warrants such a course of action. The Nigam reserves the right for periodical shutdown as and when required for the purposes of routine maintenance after giving reasonable intimation to the Consumer.
- (6) This agreement shall subject as hereinafter provided, remain in force for a period of one year in the first instance commencing from the date of supply and shall stand automatically renewed from year to year thereafter until expressly terminated in writing by either of the parties.
Provided that either party shall be at liberty to terminate this agreement or get the contract demand reduced by giving one month's notice in writing in that behalf subject to completion of initial period of one year including notice period. The consumer can also get his connection permanently disconnected or get his contract demand reduced on the same day of notice if he is ready to pay the fixed charges amount equivalent to one month in lieu of one month's notice.
- (7) The Nigam shall not be liable to pay damages/compensation in connection with loss of life or property arising, occurring or resulting from the use of power.
- (8) Where the Consumer is required to obtain a license or permit or "No Objection Certificate(NOC) for running his industrial/commercial concern and the Licensee permit is suspended or cancelled, or the validity of the NOC issued by the competent authority has expired, the Nigam shall have the right to discontinue power supply during the period when the licensee or permit is cancelled or suspended or the validity of the NOC issued by the competent authority has expired.
- (9) **METERS:** The energy supplied shall be measured and registered by a meter or meters in or upon the said premises to be provided fixed and kept in proper order. The procedure for billing, when the meter is stopped/defective, lost, stolen or inaccurate, shall be regulated as per the relevant provisions of the Act and the Regulations framed.

- 10) **SECURITY DEPOSIT:** The Consumer on a request made by the Nigam in this regard, shall renew/enhance or replenish all security deposits in the event of the same becoming exhausted or insufficient.
- 11) **TARIFF AND PAYMENT OF ELECTRICITY CHARGES:** From the date this Agreement comes into force, the Consumer shall be bound by, and shall pay the Licensee, fixed charges, energy charges, rentals if any and additional security deposit in accordance with the charges and tariffs approved by the Commission from time to time for the appropriate class of Consumers. The Consumer shall pay the Licensee the tax and levies as determined by the State Government from time to time. In case even after disconnection, if the dues remains unpaid, then the Licensee shall be entitled to take recourse to the provisions stipulated in the Regulations and other laws for the time being in force to recover the arrears.
- 12) **DISCONNECTION FOR ARREARS AND RECONNECTION:** In case the Consumer fails to pay the periodic bill and due charges within the due date, the Nigam shall be entitled to cut off the supply after giving due notice as provided in the Act and RERC Regulations and power supply be restored only on payment of all arrears including interest and re-connection charges as stipulated from time to time.
- 13) **CONTINUITY OF POWER SUPPLY:** The Nigam shall take all reasonable precautions to ensure continuity of supply of power to the Consumer at the point of commencement of supply. However, the Nigam shall not be liable to the Consumer for any loss due to the interruption in the supply of power by reason of damage to the equipment of the Nigam during war, mutiny, riot, strike or by earth quake, hurricane, tempest or any accident or courses beyond the control of the Nigam.
- 14) **ENTERY INTO CONSUMER'S PREMISES:** The Nigam shall have access to the premises of the Consumer at all reasonable times without notice for meter reading, inspection, testing and/or for any other purpose incidental to, or access to the premises at any time for inspection, if there is any reason to suspect breach of the provisions of this Agreement, the Act and the RERC Regulations, if the Consumer, his agent, employees or anyone else purporting to act on his behalf attempts to obstruct or impede the Nigam or its employees or authorized person in this regard, the Nigam shall be entitled to cut off power supply besides taking any other action in accordance with law.

- 15) **ASSIGNMENTS OR TRANSFER OF THE BENEFIT OF THIS AGREEMENT BY THE CONSUMER:** The Consumer shall not, without the previous consent in writing of the Nigam, assign, transfer or part with the benefit of this Agreement and shall not in any manner part with, or create any partial/separate interest in it.
- 16) **APPLICATION OF THE PROVISIONS OF THE ACT AND THE RERC REGULATIONS:** In all matters not herein specifically provided for, the provisions of the Act, the RERC REGULATIONS and other laws for the time being in force shall apply.
- 17) **SAVING CLAUSE:** Nothing contained in this Agreement or any amendment thereof shall restrict any rights and obligations which the Nigam or the Consumer has derived under any legislation relating to supply and consumption of electricity enacted during the period of this Agreement.
- 18) If the consumer opts for open access then the contract for open access shall be governed by relevant regulations.
- 19) The consumer has agreed to bear stamp duty on this agreement.

In witness whereof I, _____ (Name & designation) _____ on behalf of the _____ Vidyut Vitran Nigam Ltd., and (Name _____ & designation) on behalf of consumer, namely----- have hereunto set their signatures and the common seal the day, month & year first written above.

Signed by the above named in the presence of	Signed by the above named in the presence of
Signature & Rubber Stamp on behalf of consumer	Signature & Rubber Stamp of the authorized representative of the Licensee For & on behalf of Vidyut Vitran Nigam Ltd.
Signed by the above named in the presence of	Signed by the above named in the presence of
(1) (Name and Address). (2) (Name and Address).	(1) (Name and Address). (2) (Name and Address).