



JPR5- 894

JAIPUR VIDYUT VITRAN NIGAM LIMITED

OFFICE OF THE SUPERINTENDING ENGINEER(COMML.)

Regd. Office: Vidyut Bhawan, Jyoti Nagar, Jaipur – 302005 Tel – 0141-2747041 FAX – 0141 – 2744803

Website: www.jaipurdiscom.com; Email – secommel@jvvn.in

CIN: U40109RJ2000SGC016486

No. JPD/SE(Comml.)/C-I/F.

/D.1224

Dated: 11.09.2017.

ORDER

Sub:- Prompt replacement of Burnt Energy Meters.

Detialed guidelines for replacement of defective/ stopped energy meters are prescribed vide order No. 974 dt. 28.07.2017 (JPR5-879), but it has been observed that in the cases of burnt energy meters, after depositing the cost of burnt meter in the Nigam office, burnt meters are not replaced in time and supply of the consumer are restored by bye-passing the meters. Meanwhile during vigilance checking, cases of theft are being made against the consumer while in such cases consumers are not defaulter and this practice causes discrepencies and unrest among the consumers.

To avoid such a situation in future, in compliance to the RERC (Standard of Performance for Distribution Lisencee) Regulation-2014, burnt meter shall be replaced and supply of the consumer be restored within 48 hours of deposition of the security of the meter in lieu of the cost of the meter by the consumer. In intervening period charging shall be made as per TCOS Clause No. 27 for all categories of consumers except agriculture category. In Ag metered category, it shall be charged according to JPR5-890 dated 30.08.2017 and on flat rate tariff.

The above instructions shall be strictly complied.

By order,

(A.K. Khandelwal)
Chief Engineer (HQ)