



JPR5- 813

JAIPUR VIDYUT VITRAN NIGAM LIMITED

OFFICE OF THE SUPERINTENDING ENGINEER(COMML.)

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No. JPD/SE(Comml.)/C-I/F.4(439)-TCOS/D. 1534 Dated 19.10.2016

ORDER

Sub:- Replacement of Defective Meters.

As per provision of TCOS defective meters are to be replaced within two months after its detection, if the meter is not replaced in time then 5% rebate in the bills are to be given to the consumers.

To improve consumer satisfaction and to avoid huge rebate to be passed on due to non replacement of defective meters in time, the following directions are hereby issued:

1. The AAO (Rev.)/ARO posted in the sub-division shall ensure that MCO's for all the defective meters for more than 6 months period (other than agriculture) be issued within 7 days positively in the first phase.
2. The respective JEN's shall ensure replacement of such defective meters within 15 days positively as sufficient quantity of meters are available in the stores.
3. The respective AEN should monitor the progress of meter replacement on daily basis. After expiry of above time, the AEN of the sub-division will issue a certificate that no defective meter for more than 6 months is pending for replacement in the sub-division.
4. The Circle Superintending Engineer (O&M) will be responsible for arranging required number of meters to clear back-log for each sub-division within 7 days and provide the consolidated information of meter replacement to the SE (Plan) for submission to the higher management.
5. The Superintending Engineer (M&P), Jaipur/Kota shall ensure regular availability of tested meters as per requirement of each circle.
6. It is also directed that meters which are earlier removed from the site and found OK after testing in laboratory may also be used for replacement. Plenty number of meter boxes are available in the store which may be used. Additional requirement of meter boxes if any, may be intimated after compilation by Zonal Chief Engineer (Jaipur Zone) to Superintending Engineer (MM) for arrangement.

All concerned are directed to ensure strict compliance of the above directions.

By Order,
19/10/16

(K.K.Purohit)

Superintending Engineer(Comml.)