



NO.JPD/MD/CE(PPM)/SE(C)/F.4(407)/D. 344

CIN:U40109RJ2000SGC016486  
Jaipur, dated : 13.05.15

**ORDER**

**Sub : Regarding counter checking of Meter Readings.**

It is being reported that meter reading by departmental employee as well as by outsourcing agencies are not being taken correctly or without going physically on site. Incorrect/manipulated meter reading is cause of dis-satisfaction amongst consumers beside adverse impact on Nigam's image, it is also a financial loss to the Nigam. In order to circumvent this problem, targets for counter checking of meter reading for O&M officers were prescribed vide order No.825 dated 25.05.2012 (**JPR 5-650**) and accordingly following monthly targets were fixed.


1. S.E.(O&M)	-	10 Nos.
2. XEN(O&M)	-	25 Nos.
3. AEN(O&M)	-	50 Nos.
4. JEN(O&M)	-	100 Nos.

Further detailed guidelines/procedure was also prescribed vide circular No.1353 dated 11.06.2012 (**JPD 6-351**) for counter checking of meter readings and action to be taken in case of any abnormality notice during counter checking on defaulting Nigam's officials/outsourcing agency.

But it is observed that the above norms for counter checking of meter reading are not being followed in the field in its right spirit due to which grievances of consumers regarding wrong reading are increasing and the revenue of the Discom is also effecting badly.


Therefore, it is again enjoined upon all the concerned to follow the directions issued in this regard strictly so that the revenue of Discom may not suffer.

**It is further directed that during the visit of adopted sub-divisions in compliance to order No.JPD/Admn./Estt./F.1(Gen.)/D.377 dated 04.03.2015, various officers will ensure the compliance of the above instructions and will check the register maintained in the sub-division in this regard and shall invariably mention the findings in their report also.**

  
( Anurag Bhardwaj )  
Managing Director

Copy to the following for information and necessary action :-

1. The Zonal Chief Engineer(J/Z/BTP Zone/K/Z), Jaipur Discom, Jaipur/Bharatpur/Kota.
2. The Superintending Engineer(JCC/JPDC/O&M), Jaipur Discom, -----
3. The Chief Accounts Officer(Control), (Convener of MBC Cell), Jaipur Discom, Jaipur.

  
( Navin Arora )  
Chief Engineer(PPM)

PA/D/Joshi/Letters CE(C)