



JAIPUR VIDYUT VITRAN NIGAM LIMITED
Regd. Office: Vidyut Bhawan, Jyoti Nagar, Jaipur 302005
Office of the Superintending Engineer (IT)

3rd Floor, Data Centre Building, Old Power House, Ram Mandir, Jaipur-302006

प्रभास्मि शशि सूर्ययोः **energy.rajasthan.gov.in/jvvn**, email: **seit@jvvn.org, 0141-2200972**

No. JPD/SE (IT)/F.TN-92 / D. 720

Jaipur, Dated: 14.09.2021



E-PROCUREMENT TENDER NOTICE TN-92

The E-Tender is invited for "Customer Relationship Center system on SAAS (System As A Service) Basis" against TN-92. The various span of the tendering process will be as per following schedule:

Mode of Bid Submission	Online through e-Procurement/e-Tendering system at http://eproc.rajasthan.gov.in
Tendering Authority	Superintending Engineer (IT) Jaipur Vidyut Vitran Nigam Ltd. Old Power House, Banipark, Jaipur-302006.
Estimated cost of Project (Approx.)	Rs.200 Crore
Contact Persons	Atar Singh Kamlanker, SE (IT) E-mail - seit@jvvn.org Office: 0141-2200972
Submission of Banker's Cheque/ Demand Draft for Tender Document Fee (including GST@ 18%) with AO (IT&RE) in favour of AO(IT&RE), JVVNL, Jaipur (non-refundable), payable at Jaipur, Rajasthan	Rs. 5900/- (Rupees Five Thousand Nine Hundred Only) OR Rupees 2950/- (Rupees Two Thousand Nine Hundred Fifty Only) for MSME situated in Rajasthan classified under Section 7(1) of MSME Development Act 2006.
Submission of Demand Draft for e-Tender Processing Fee (including GST@ 18%) with AO (IT&RE) in favour of M.D, RISL payable at Jaipur(non-refundable)	Rs. 1180/-
Submission of Bid Security in name of SE (IT), JVVNL.	Declaration is to be submitted (as per format provided in section-8) on Rs.50/- Non-Judicial Stamp Paper Govt. of Rajasthan as per GoR Order No.F.2(1) Finance/G&T-SPFC/2017, Jaipur dated 23.12.2020. along with Tender Fees.
Publishing Date/Time	14.09.2021 at 18.00 Hrs.
Last date of receipt of clarification/queries	Within 7 days from date of uploading of tender document
Submission Date for Banker's Cheque/ Demand Draft For Tender Fee, Bid Security, and Processing Fee.	The deadline for submission of these instruments is Bid submission deadline. The Bidder can submit these instruments before the deadline. The Bidder has to submit the same in hard copy and attach the scan of receipts with online bids.

(Handwritten signature)

Document Download / Sale Start Date	17.09.2021 at 9.30 hrs onwards at https://www.eproc.rajasthan.gov.in , http://energy.rajasthan.gov.in/content/raj/energy-department/jaipur-vidyut-vitran-nigam-ltd-/en/home.html
Bid submission Start Date/Time & Place of submission of bids	11.10.2021 at 13.00 Hrs onwards at https://eproc.rajasthan.gov.in
Document Download / Sale End Date/Time	20.10.2021 at 10.00 Hrs
Bid submission Last Date/ time	21.10.2021 at 13.00 Hrs
Last date & Time for Submission of Banker's Cheque/ Demand Draft for Tender Fee, Bid Security Declaration, and Processing Fee	20.10.2021 at 15.00 Hrs in the Office of Accounts Officer (IT&RE), Old Power house, Banipark, Jaipur
Date & Time of Opening of Technical Bids	21.10.2021 at 15.00 Hrs on https://eproc.rajasthan.gov.in
Date & Time of Opening of Financial Bids	To be intimated later
Websites for downloading Tender Document, Corrigendum's, Addendums etc.	http://eproc.rajasthan.gov.in . http://energy.rajasthan.gov.in/content/raj/energy-department/jaipur-vidyut-vitran-nigam-ltd-/en/home.html
Bid Validity & Bid Security Validity	Bid Validity: 90 Days from the date of Financial Bid Opening Bid Security Validity: 180 days from date of Technical Bid opening. If required, the same shall be requested to be extended.

The Bidders will have to procure Digital Signature Certificate (DSC) as per IT Act-2000 to sign their electronic bid. The offers, which are not digitally signed, will not be accepted.

Atar Singh
14.9.2021

(Atar Singh Kamlanker)
Superintending Engineer (IT)