

RAJASTHAN RAJYA VIDYUT PRASARAN NIGAM LIMITED
OFFICE OF THE SUPERINTENDING ENGINEER (MIS&IT)
IT CENTRE, Chambal Power House Premises, HawaSarakSodala, Jaipur
Email: se.mis@rvpn.co.in ,Phone No. 0141-2393814
www.energy.rajasthan.gov.in/rvpnl

No./RVPN/ SE (MIS&IT) /F./Hardware/ D. ~~Date:~~ 275 H. 10/12/2020

O/o _____

Vidhyut Bhawan

Jaipur.

Subject: Regarding logging of Computer (PC/Printer) related complaints installed in Vidyut Bhawan Premises.

It is to intimate to all concerned users of Vidyut Bhawan that the work order for AMC of PC, Printer & Laptop etc. have been awarded to M/s Professional Systems, 102B, Amar Vijay Tower, S.C. Road, Jaipur.

In order to streamline the AMC Work of IT hardware, a webpage has been dedicatedly developed for the logging of Computer hardware (HP/HCL/Wipro Make PC/HP/Panasonic Printer) related complaints for Vidyut Bhawan Premises. All Users of Vidyut Bhawan premises are requested to kindly use the portal to log their complaints related to problems with Hardware & Software of PC/Printer/ Laptop/ Scanners.

Please note that complaints raised through this portal only shall be entertained . The link "**Complaint Form for Vidyut Bhawan Location of RVPN Network and Computer System**" for logging the complaint is available on the RVPN website.Please fill in all the information in the portal so that action may be taken quickly.

Manish Athaiya
10/12/2020

(Manish Athaiya)
Superintending Engineer (MIS & IT)
RVPN, Jaipur

Copy to the following for information and further needful:

- 1) The Addl. Chief Engineer (IT), RVPN, Jaipur.
- 2) TA to CMD, RVPN, Jaipur.
- 3) TA to Director (Tech./Operation), RVPN, Jaipur.
- 4) M/s Professional System, 102B, Amar Vijay Tower, S.C. Road, Jaipur.

Manish Athaiya
10/12/2020
Superintending Engineer (MIS & IT)
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