

अजमेर विद्युत वितरण निगम लि.

(राजस्थान सरकार का उपक्रम)

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विषय : कृषि कनेक्शनों में प्राथमिकता देने के सम्बन्ध में।

समय-समय पर निगम द्वारा जारी ग्रामीण विद्युतीकरण आदेशों द्वारा विभिन्न श्रेणियों के आवेदकों को कृषि कनेक्शन जारी करने में विभिन्न प्राथमिकतायें दी हैं। समन्वय समिति की 56वीं बैठक दिनांक 25.4.2003 के द्वारा उन सभी आदेशों का अधिकरण करते हुये आवेदकों को कृषि कनेक्शनों में निम्न प्रकार से प्राथमिकतायें दी जायेंगी :

1	राज्य के सभी अनुसूचित जाति के सामान्य श्रेणी में प्रार्थना पत्र। (आर.ई.अज-15)	तुरन्त प्राथमिकता
2	राज्य के जनजाति उपयोजना क्षेत्र के अनुसूचित जनजाति के सभी सामान्य श्रेणी के प्रार्थना-पत्र। (आर.ई.अज-15)	तुरन्त प्राथमिकता.
3	1962, 1965, व 1971 के युद्धों में, कारगिल द्रास व अन्य क्षेत्रों में, इसके पश्चात अन्य सैन्य कार्यवाही, अन्य किसी समय देश के किसी भी क्षेत्र में आतंकवादी गतिविधि के दौरान शहीद की विधवा या पुत्र-पुत्री के नाम भूमि नहीं हो तो उसके माता-पिता को बशर्ते ऐसा प्रमाण पत्र सम्बन्धित सैनिक संस्था से प्राप्त हो गया हो तो। (आर.ई.अज-38, 45, 63)	तुरन्त प्राथमिकता
4	परमवीर चक्र/महावीर चक्र से अलंकृत सैनिकों के नाम अथवा मृत्यु होने पर विधवा या परिवार के सदस्य (Next Kin) के बारे में प्रमाण पत्र सम्बन्धित सैनिक/अर्द्धसैनिक संस्था से प्राप्त हो गया हो तो। (इसी आदेश से लागू)	तुरन्त प्राथमिकता
5	कार्यरत सैनिकों, भू-पूर्व सैनिकों अथवा उनकी विधवाओं (विधवा के नाम जमीन नहीं होने पर अन्य वैधानिक उत्तराधिकारी) को सामान्य श्रेणी के कृषि कनेक्शनों के लिये। (आर.ई.अज- 28, 59)	3 वर्ष की प्राथमिकता
6	राष्ट्रपति पुलिस पदक या राष्ट्रपति द्वारा प्रदत्त पुलिस पदक कामिकों को सामान्य श्रेणी के कृषि कनेक्शनों में। (आर.ई.अज-40)	3 वर्ष की प्राथमिकता
7	शारीरिक रूप से 40 प्रतिशत या उससे अधिक विकलांग आवेदकों को सामान्य श्रेणी की कट ऑफ डेट से। (आर.ई.अज-28)	3 वर्ष की प्राथमिकता
8	निगम कर्मचारियों को वरीयता कम में। (आर.ई.अज-28)	6 माह की प्राथमिकता

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of minimum charge and actual consumption charge will be reimbursed by the Govt. of Rajasthan.

3. Agriculture consumers are allowed to get disconnected their agriculture connection temporarily till first Sept.'2003, if their wells are dried up. No recovery of dues will be done from such consumer till 15.11.2003.
- ✓ 4. All the old PDC (Permanent Disconnected) consumers which remained disconnected for more than five years were given a chance to get their wells reconnected on the charges and conditions as applicable for reconnection of agriculture connection within the five years period. This facility was given till 31.12.2002.
5. Relaxation in the 11 KV V.R. limits 8 % was given to the general category applicants covered in "cut- off date" criterion for the year 2002-2003. This facility was given equally to all the S.C category applicants and S.T. applicants of Scheduled Area (TSP area).
6. All such Agriculture applicants who couldn't deposit the Demand Notices between 1.4.1999 to 31.03.2002 were given a chance to get restored their cancelled Agriculture files by depositing only Rs. 500/- .This facility was given till 31.12.2002.
7. Shifting rules of existing Agriculture connections or prior to release or re-connected connections were liberalized so that farmers may shift their connections to such lands where sufficient water level is available. Transformation/sub-station charges @ 1450/- per H.P. are also waived off in shifting cases.

16.3 2nd Package announced by the Govt. on 16.02.2003

1. Facility of charging the amount based on actual consumption was extended to the special Agriculture metered category i.e. for tariff code 4200 & 4400 Difference of minimum charge and actual consumption charge will be reimbursed by the Govt. of Rajasthan w.e.f. March03.
2. Small and marginal farmers and SC /ST farmer possessing land up to four hectare were allowed to pay their dues by 30.5.2003 without L.P.S. and interest.
3. Instruction were given to release the pending special and general agriculture connection in a time bound manner up to 30th June 2003.
4. Guide line were issued to accord overriding priority to the PHED connections.

16.4 The Co-ordination Committee in its decision dated 7.4.2003~~as~~ has extended the period for Voluntary Discloser Scheme of load extension for agriculture consumers up to 30.09.2003 by depositing only Rs.750/- per H.P.

A Draft of Charter of Consumer Rights has been prepared, which is a compilation of Rights of consumer in respect of safe, reliable & efficient electric supply, disconnection, entry into consumers premises, defect in installation, reclassification of category, scheduled outages, accuracy of meters, transfer of connection, application of supply, supply of information/ publication, alteration / shifting of lines etc. This Draft is under approval with the Commission.

14. Standards of Performance

Standards of performance for supply of electricity to all consumers and time required to be taken to perform different activities of consumer services have been compiled and furnished to the Commission to notify the same. It will be the endeavour of the Nigam to provide best possible service well within time limits specified in these Standards.

15. SETTLEMENT COMMITTEE:

In order to expeditiously settle disputes without resorting to legal remedies, Settlement Committee have been set up at various levels, where disputes are resolved after mutual discussion. The financial limits for settlement at various levels as under:-

Committees	Financial Limits
a. Sub-division	up to Rs. 10,000/-
b. Divisions	above Rs. 10,000/- & upto Rs. 25,000/-
c. Circles	above Rs. 25,000 & upto Rs. 1,00,000/-
d. Zone	above Rs. 1,00,000 & upto Rs. 3,00,000/-
e. Corporation Level	above Rs. 3,00,000 /-

16. DROUGHT RELIEF PACKAGE

16.1 Ajmer Discom as a whole has been reeling under acute drought conditions following which there were manifest problems. The Power Sector is one area with its own share of problems, which needed to be resolved in the interest of farmers which have been resolved by the Government in the larger public interest. Therefore, two relief packages were announced by the Govt. on 24.10.2002 and 16.02.2003 in consultation with all the three Discoms to provide succour to the farmers and to facilitate in promoting sowing of the Rabi Crop as well as Fodder for the animals. In the relief package several important decisions were taken with a view to provide necessary relief to the farmers, which are as under:-

16.2 Ist Package announced by the Govt. on 24.10.2002

1. One more chance was given to the agriculture consumers to voluntarily disclose the load to get the increased load regularized @ of Rs. 750/- per H.P only from 15.09.2002 to 15.11.2002. Again this period for voluntary disclosure had been extended from 1.01.2003 to 31.01.2003.
2. It was decided that the amount of actual consumption will be charged from the general Category metered supply (Code 4000) Agriculture consumers w.e.f. Oct.2002. Difference

16.5 Special relief to martyrs of Kargil and others.

1. Provision has been made to release one agriculture connection with overriding priority to martyr's widow or son/ daughter or father / mother in case there is no land in the name of widow or son / daughter related to the following wars / operations:-
 - (a) Martyrs of wars of 1962,1965 and 1971.
 - (b) Martyrs of military operations in Kargil,Dras and other areas in the year 1999 and thereafter.
 - (c) Martyrs of para military forces during military operations in Kargil,Dras and thereafter.
 - (d) Martyrs of military / para military forces during any terrorist activities in any area in the country.
 - (e) Awardees of Param Veer Chakra (PVC) and Maha Veer Chakra (MVC) or his widow or next kin.

16.6 It would be evident after the above initiatives that some of the perpetual problems regarding power faced by the farmers have been attended which is indicative of the fact that the resolution of the problems does help in promoting consumers satisfaction in all walks of life. The implementation of the decisions will go a long way in promoting and nurturing the conducive atmosphere from the power supply point of view.