

**AJMER VIDYUT VITRAN NIGAM LIMITED****(Commercial Deptt.) (Website-www.avvnl.com)****Corporate Identification Number (CIN)-U40109RJ2000SGC016482****Regd. Off. Vidyut Bhawan, Panchsheel Nagar, Makadwali Road, Ajmer 305004****Tel No -0145 2644501 , Fax 01452644502, E-mail-cecomavvnl@gmail.com**

No. AVVNL/ ACE(H.Q.)/XEN(C-II) /F. /2019-20/ D. 644 Dt. 17-5-19

**ORDER****Sub:- Direction regarding notification of planned outages.**

It has been noticed that consumers are not being notified in case of planned outages (Maintenance and Load shedding) well in advance whereas the generating Stations and EHV Sub- Stations are kept under planned outages. This result in inconvenience to plan schedule of consumers.

Therefore in order to ensure compliance of BRAP-2019 it is directed to all field officers that they shall notify consumers regarding planned outage (Maintenance and Load shedding) for next one month in advance.

It is further, intimated that the field officers may notify information of above outage in newspaper as well as ONLINE at Urja Mitra portal / App. The urja mitra portal is available at Ajmer Discom website at consumer corner—consumer portal—Urja Mitra portal tab. Also Urja Mitra App is available at google play store.

By Order,

  
(S.S.Mina)

Addl.Chief Engineer (HQ)

AVVNL Ajmer