



**AJMER VIDYUT VITRAN NIGAM LIMITED
(COMMERCIAL WING)**

Comml.-AJ-397

No. AVVNL/Dy.CE (Comml)/XEN-I/F.57(F)/2009/D.4325 Ajmer, Dt. 9/2/2009.

ORDER

Sub:- Precautions to be taken while entertaining and disposing the cases by the Grievance Redressal Cum Settlement Forum under "Terms & Conditions for Supply of Electricity-2004.

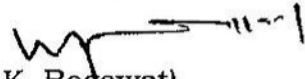
It has been observed that the compliance of the instruction issued vide order No. AVVNL/CE (C)/XEN-I/F.5/2005/D. 5875 dt. 14.02.2005 (Comml. AJ-210) are not being followed fully particularly in respect of point No. 2 and 10 regarding deposition of the fee in the office of the Chairman of the concerned settlement forum and maintenance of settlement register in the respective offices in the proforma enclosed in the aforesaid order. The relevant points are reproduced hereunder:-

- Point No. 2. In order to avoid delay in disposal of cases, the fee for settlement be deposited in the office of the Chairman of the concerned settlement committee. For the sub divisional settlement committee, the prescribed fee is to be deposited in the office of the AEN and similarly for higher level settlement committee the fee need be deposited in the offices of XEN/SE/ZCE/CE (Comml.) as the case may be. However, no fee shall be chargeable from the Central/State Govt.
- Point No.10. In order to monitor and curtail delay in disposal of settlements cases, a register in the prescribed format should be maintained by Officer/Chairman of the concerned settlement committee. The proforma is enclosed at Annexure-A.

Officers of Commercial Wing will be deputed for inspection of record whether compliance of the directions are being made or not. In case of non compliance of directions disciplinary action would be initiated against defaulters.


It is therefore, reiterated that strict compliance of the above order be made.

By order,


(P.K. Bogawat)
Dy. Chief Engineer (Comml)

Copy to the following for information and necessary action:-

1. The Director (Finance), AVVNL, Ajmer.
2. The Chief Engineer (O&M), AVVNL, Jhunjhunu.
3. The Zonal Chief Engineer (O&M), AVVNL, Udaipur /Ajmer.
4. The Chief Accounts Officer, AVVNL, Ajmer.
5. The Secretary (Admn.), AVVNL, Ajmer.
6. The Superintending Engineer (O&M), AVVNL, _____ with _____ No. of copies for circulating among fields officers.
7. The Superintending Engineer (M&P/Plan/MM/RPPC), AVVNL, Ajmer/ Udaipur/Jaipur.
8. The Addl. S.P. (Vig.), AVVNL, Ajmer.
9. The Company Secretary, AVVNL, Ajmer.
10. The Executive Engineer (), AVVNL, _____.
11. The Sr./Accounts Officer (), AVVNL, _____.
12. The Public Relation (), AVVNL, Ajmer.
13. The in charge of Legal Section, AVVNL, Ajmer.
14. The TA to MD, AVVNL, Ajmer.
15. The PA To MD, AVVNL, Ajmer.
16. The PA to MD Jaipur/Jodhpur Discom, Jaipur/Jodhpur.


Executive Engineer (Comml-I)