



COMMERIAL - 360  
AJMER VIDYUT VITRAN NIGAM LIMITED  
(COMMERCIAL WING)

No. AVVNL/CE (C) XEN-4/F 57 (F) /2008/D. 1900

Dated. 20/10/13

**ORDER**

**Sub:- Dealing with the cases of energy meter found slow by more than 10% during checking/testing at site.**

The Phenomenon of tampering with the energy meters is wide spread in different areas of Ajmer Discom. To circumvent such a situation, following steps are prescribed for taking up appropriate action:-

**In case seals of meter/meter box found intact:-**

- Step - 1: When, the meter is checked by outsourced agency and found slow by more than 10%, then meter shall not to be replaced but it shall be got checked by Vigilance Officer.
- Step - 2: After checking by the Vigilance Officer, if the meter/meter box/seals are found OK, the meter shall be replaced by correct meter. The assessment shall be made as per the results of the testing of the meter by outsourced agency.
- Step - 3: If the meter has been checked by our field officers/Vigilance officers and seals are found OK but the meter has been found slow due to checking by heater load and by other means, then the meter shall be sent to Meter Testing Laboratory and assessment shall be made on the basis of the test results of the meter lab. /

**In case the meter/seals of meter/meter box found tampered:**

- Step - 1 If, the meter seals of the meter/meter box are found tampered then action for proper vigilance checking shall be taken and the VCR sheet shall invariably be prepared by checking officer(s).
- Step - 2 The consumer shall be served copy of inspection memo along with the seizure memo. The tampered meter shall be sent to the Meter Testing Laboratory. The meter will be checked by the committee comprising of the following officers in the presence of the representative of consumer and meter manufacturer:-
1. Vigilance Officer.
  2. Concerned AEN
  3. XEN/AEN (M&P) of the concerned circle.

Step - 3

In case if the meter seals of meter meter box are found tampered and some external device or shunt etc. are found inside the meter, then facility of compounding shall not be allowed. The civil liability shall be calculated as per Order No. AVVNL/CE (C)/XEN-I/F. /2007/D. 1726 dt. 18.06.07 (Comml. AJ- 300). If the consumer makes payment of this civil liability no further action shall be taken. In case the consumer does not pay the civil liability as per Order No. AVVNL/CE (C)/XEN-I/F. /2007/D. 1726 dt. 18.06.07 (Comml. AJ- 300) then a complaint shall be lodged in Special Court under Section 135 & 138 of the Electricity Act-2003/FIR be lodged in APTPS. The Connection shall also be disconnected immediately.

Step - 4:

If, there is tampering with meter/seals of the meter/meter box, but no external device / shunt etc is found inside the meter and the consumer comes forward for compounding of the case by making a request to the Nigam, the facility of compounding shall be allowed and the compounding amount be recovered within three days after confirming that the consumer is availing the compounding facility for the first time. The compounding facility is not to be allowed if, already availed by the consumer in past. In case such consumer who do not opt for first compounding or have already availed compounding then a complaint shall be lodged in Special Court under Section 135 of the Electricity Act - 2003/FIR be lodged in APTPS. The Connection of the consumer shall also be disconnected immediately.

Step - 5:

In case the compounding of the case is not been allowed as per (Step-3) or if the consumer has not opted for compounding (Step-4) and the consumer requests for reconnection, then the consumer's disconnected connection can only be reconnected after deposition of 50% amount of civil liabilities assessed provisionally as per order No. AVVNL/CE (C)/XEN-I/F. /2007/D. 1726 dt. 18.06.07 (Comml. AJ- 300) which shall be adjustable against final amount of civil liability as decided by the Special Court.

By Order,



(R.K. Verma)  
Chief Engineer (CTM)