



## AJMER VIDYUT VITRAN NIGAM LIMITED

(Commercial Deptt.) (Website-www.avvnl.com)

Corporate Identification Number (CIN)-U40109RJ2000SGC016482

Regd. Off. Vidyut Bhawan, Panchsheel Nagar, Makadwali Road, Ajmer 305004

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No. AVVNL/ACE(HQ.)/SE(C)/XEN(C-II) /F. /2021-22 /D. 4830 Ajmer, Dt. 22/3/22

### ORDER

**Sub: Regarding scheduled outages / planned shutdowns for maintenance works on specific days in a week only.**

In pursuance of the Rajasthan Electricity Regulatory Commission (Standards of Performance for Distribution Licensees) Regulations, 2021 issued by Rajasthan Electricity Regulatory Commission, Ajmer Vidyut Vitran Nigam Limited issued an order No AVVNL/CE(HQ.)/SE (C) /XEN-I/F.57(F)/2021-22/ D367 Dated 25.05.2021 ( Comml Aj-830) . As per schedule-I, Sub-clause-1.5 (a) to 1.5 (e) of this order, Scheduled outage / planned shut downs on industrial / Urban/ Rural feeder are allowed on specific days in a week only.

In this context, in the petition No 1969 / 2021 filed by Rajasthan Discoms, Hon'ble RERC issued an order dated 22.02.2022 as under:-

1. In case of exigencies or in special cases, the Discoms may carry out scheduled outages / planned shutdowns for maintenance works on other days of week generally restricting scheduled outages / planned shutdowns to total one day in a week for industrial feeder & two days in a week for Urban & Rural feeder.
2. While carrying out scheduled outages / planned shut downs maintenance works in such cases of exigencies or in special cases, Discoms should ensure compliance of Sub-clause 1.5 (a) of Schedule-I of the Standards of Performance-2021 regarding restoring of the supply normally by 6 p.m. and timely notification of the scheduled outage shall be conveyed to the effected consumers by wide publicity in the local newspaper / display on the Discom website. Notification shall also be sent on the registered mobile number through SMS or by any other electronic mode.

All concerned are directed to make strict compliance of above directions.

By Order,

*M. C. Baldi*

(M.C.Baldi)

Addl.Chief Engineer (HQ.)

AVVNL Ajmer