

OFFICE OF THE  
CHAIRMAN DISCOMS,  
JVVNL, AVVNL, JDVVNL,  
Vidhyut Bhawan, Jyoti Nagar, Jaipur 302005  
Phone Office 0141-2747064, Fax- 0141-2747015

---

No.Chairman-Discoms/TA/F. /D. 80 Jaipur, dated 17.2.2014

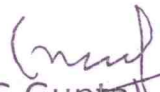
**ORDER – 14/09**

In the District Head Quarters of the State which are mostly good urban areas and having large number of domestic and other connections, it is observed that instances of no current complaints is very high and by taking certain technical interventions, such no current complaint can be drastically reduced so as to enhance the customer satisfaction in the matter of uninterrupted supply. It is, therefore, hereby ordered as under:-

1. The overhead LT lines should not be directly tapped for releasing the connection through service line. The 'D' loop should be fixed on both sides of poles and the service lines should be connected to the 'D' loop by making firm and intact contact with M-seal adhesive. In respect of existing service lines, the work has to be taken up in a phased manner so as to complete within next one year.
2. For release of new connection in future, the practice of directly connected service line with overhead wire should be dispensed with and connections be made by connecting service line through 'D' loop with proper M-seal application.
3. Where the number of service connections from single pole are in large numbers , use of spring loaded bus bars should be made compulsory where the incoming cable to the bus bar may be of high size and connected to the 'D' loop and the out going service lines will be connected in the spring bus bars properly.
4. A common specification for all the 3 Discoms may be prepared and the District wise cost estimate may also be provided so

W

that adequate budget for this work and expenditure may be booked under Operation & Maintenance Head. The road map of taking up aforesaid work for all district head quarters will be furnished in the next two months indicating the likely start of the work and completion of the work.

  
(R.G. Gupta) 18/2/14

Chairman Discoms, Rajasthan

Copy to the Managing Director, JVVNL, AVVNL, Jd.VVNL, for information and necessary action:-



TA to Chairman Discoms, Rajasthan