

Tender Inviting Authority: Superintending Engineer(IT), Jaipur Discom, Jaipur

Name of Work: To establish and operate Customer Complaint Centers (CCC) on BOOR (Built, Own, Operate & Retain) basis for a period of 3 years in Jaipur city comprising two independent but integrated modules: (1) Call center, (2) Fault Rectification teams along with appropriate infrastructure for rectification of fault related to "No - Current Complaints".

Contract No: JPD/SE(IT)/TN-46

Bidder Name :

SCHEDULE OF WORKS

Sl. No.	Description of work	No.or Qty. per year	Unit	Estimated Rate (in. Rs.)	RATE In Figures To be entered by the Bidder (Monthly Charges per CCC agent or per FRT vehicle) Rs. P		AMOUNT Rs. P
					Figures	Words	
1	Module 1(Operation of call center in Jaipur on 24x7 basis)	596	Agent-Months		0.00	Rupees only	0.00
2	Module 2 (Fault Rectification Teams with vehicles)	412	Vehicles-Months		0.00	Rupees only	0.00
<b>Total in Figures</b>							<b>0.00</b>
<b>Total in Words</b>						<b>Rupees only</b>	

Signature of Tenderer with seal