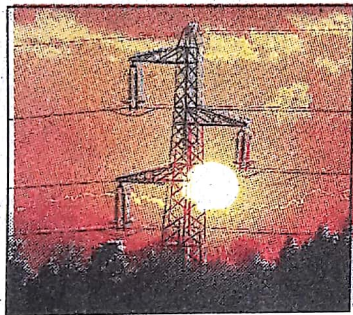


Now, residents can get new power connection at doorstep

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Jaipur: Now, the residents won't need to go to the Jaipur Vidyut Vitran Nigam Limited (JVVNL) office to get a new electricity connection, as the discom is launching a new scheme to bring the registration for electricity connections, to their doorstep.

A new feature will be added to the 'Bijli Mitra App' — named as 'Door Step', from where a person can get registered after filling in the details. For this feature, IT and Customer Care Centre (CCC)



are working together. So when a customer registers and fills the form, an alert will be sent to the CCC. They will further send it to the official concerned in that area and then send him to the house of the customer on the time suitable to the customer.

There, the documents will be collected, scanned and after the completion of all the requirements, the connection will be allotted.

Chairman of Jaipur discom, R G Gupta said, "The scheme will be launched on October 2. This is to provide the customers a new facility, especially the people of rural areas, who do not understand the complex procedures. This is just for domestic purpose and not for commercial purpose, and all the new and pending applications for electricity connections will from now on, be dealt under this. We are hopeful that this

will benefit the people." As per one of the officials, the service may even be planned for commercial electricity connections, if this scheme becomes a success.

"We have plans to launch it for commercial as well, but it will be different than domestic. To get a new domestic connection is completely free of charge. However, for commercial ones, we have to get in touch with the payment gateway for the commercial transaction to get the required fee. Decision regarding this will be taken after the testing of this scheme," said an official.