

BN-06/2017-18/8414001706
UBN. NO. - (VPN1718SSLB00693)

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RAJASTHAN RAJYA VIDYUT PRASARAN NIGAM LIMITED

(An ISO 9001:2008 Certified Company)

[Corporate Identity No. (CIN): L40109RJ2000SGC016485]

Regd. Office: Vidyut Bhawan, Janpath, Jyoti Nagar, Jaipur

OFFICE OF THE SUPERINTENDING ENGINEER (SOLD)

SLDC Building, Ajmer Road, Heerapura, Jaipur - 302024

Telephone: +91-141-2250403; Fax: +91-141-2250073; E-Mail :- se.sold@rvpn.co.in

No. RVPN/SE(SOLD)/F.

/D. 1906

Date: 3 AUG 2017.

M/s. _____

(Limited Bid Enquiry)

Sub:-Quotation for Comprehensive Annual Maintenance Contract (AMC) of Computer System & its peripherals, Printers, Multipurpose machines and Scanner installed /operational in SOLD Circle, Heerapura, Jaipur.

Dear Sir,

Sealed quotations are invited from the reputed firms/agencies dealing in the business of Computer Systems & having wide experience for Comprehensive Annual Maintenance Contract for the following Computer System & its peripherals, Printers, Multipurpose machines and Scanner etc. installed in the office of the Superintending Engineer (SOLD). The rates offered should be for each item separately on comprehensive basis indicating the rates or taxes etc., if any applicable separately.

Sr. No.	Particlars		Quantity (Nos.)	Unit Rate (Rs.)	Amount (Rs.)
	Make	Model			
A.	PRINTERS				
A1	Samsung	ML1610	5		
A2	HP Laser Jet	P-1505	4		
A3	HP Laser Jet	P-1007	5		
A4	HP Laser Jet	P-1005	2		
A5	HP Laser Jet	P-1022	1		
A6	HP Laser Jet	P-1606DN	1		
A7	Xerox	Phasor 6125	1		
A8	HP Laser Jet	1320n	1		
A9	HP Laser Jet	M202 n	1		
B.	MULTI- PURPOSE MACHINES				
B1	HP Laser Jet	3050	1		
B2	HP	5122NF	2		
B3	HP Laser Jet	3390	2		
B4	HP Laser Jet	3030	1		
B5	HP Laser Jet	M226 DN	2		
B6	Xerox Phasor	7500	1		
B7	Xerox Phasor	D-D020	1		

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Sr. No.	Particlars		Quantity (Nos.)	Unit Rate (Rs.)	Amount (Rs.)
	Make	Model			
C.	Scanner				
C1	Cannon	Lide-100	1		
C2	HP Scan Jet	Pro 3000S2	1		
D.	Computers				
D1	Computers with Color Monitor , Key Board , Mouses etc.		37		
D2	Installation of latest genuine and authentic antivirus software on each computer		37		
E	Maintain the network (LAN System) on Computers & printers installed in the circle.		53		

Terms and Conditions:

1. The Procurement process shall be governed by RTPP Act 2012 and RTPP Rules 2013 as amended. This is Limited bidding.
2. **Validity:** - The offer should be valid for at least 90 days from the date of opening of tender.
3. **Scope of Work:-**
 - i) The Comprehensive Annual Maintenance Contract (AMC) of Computer System & its peripherals, Printers, Multipurpose machines and Scanner shall be for the diagnosis and rectification of faults in the computer system, printers & its peripherals, Printers , Multipurpose machines and Scanner etc. etc.
 - ii) The contractor shall assist the user in taking back-ups if Hard Disc needs to be formatted along with preventive maintenance of Computer System & its peripherals, Printer, Multipurpose machines & Scanner etc..
 - iii) It shall also include repair/ replacement of defective components in computer systems, printers, fax machines and scanners etc. excluding the consumable part of printer as tonner & drum cartridge in printer & Multipurpose machines.

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iv) Comprehensive preventive maintenance i.e. cleaning, dusting with blower etc. of the equipments/machines shall be carried out quarterly in presence of authorized representative of this office in addition to the other routine complaints lodged as and when required.

4. **Contract period:** - The contract for Comprehensive Annual Maintenance Contract (AMC) of Computer System & its peripherals, Printers, Multipurpose machines and Scanners etc. shall be for one year from the date of issue of contract order and may be extended as per RTPP Act/Rules provided satisfactory services/performance on same rates terms and conditions.

5. **Consignee:** - The Comprehensive Annual Maintenance Contract (AMC) of Computer System & its peripherals, Printers, Multipurpose machines and Scanner shall be acknowledged to the Superintending Engineer (SOLD), RVPN, Heerapura, Jaipur or his authorized representative in the LD Control room.

6. **Rates:-** The quoted rates/prices by firm shall be inclusive of GST/all taxes/duties etc..


7. **Payment:-** Payment shall be made by the Sr. Accounts Officer(SLDC) on quarterly basis after completion of each quarter on satisfactory performance on presentation of bill in triplicate and completing other contractual formalities etc.

The payment shall be made through NEFT/RTGS for which contractor may be asked to submit his firms's bank details in the prescribed format at the time of acceptance of order.

8. Delay in attending complaints:-

Each default for not attending the complaint within 24 hours after lodging the complaint shall attract penalty of ½% per delay/per week or part thereof subject to maximum of 10% of the value of AMC, during AMC period.

When fault is not attended by you within the prescribed time for proper working of the Computer System & its peripherals, printers, Multipurpose machines and Scanner, the

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same may be got repaired from outside agencies at your risk and cost and amount so incurred shall be deducted from the quarterly bills.

9. Security Deposit:- Performance security shall be deposited @5% of the awarded total contract value, either in cash or by crossed demand draft/Banker's cheque in the name of Sr. Accounts Officer (LD), RVPN, Heerapura Jaipur, within seven (7) days from the date of issue of the order otherwise 5% amount of the monthly bills shall be retaining as Performance security shall be refunded after completion of contract successfully.

10. Dispute: Any dispute arising out of the contract shall be subjected to the jurisdiction of courts situated at Jaipur City (Rajasthan) only.

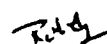
11. Other Terms & Conditions

- i). Complete address with Telephone number (office/residence) & E-mail address should be clearly be indicated in the offer
- ii). All types of complaints under AMC shall be attended on same day as far as possible but not later than 24 hours after lodging the complaints through phone/e-mail etc.
- iii). The bidder who wish to inspect the Computer System & its Peripherals, Printers, Multipurpose Machines and Scanner etc. prior to quotation for AMC may visit this office during working hours i.e. from 9.30 AM to 6.00 PM except on gazetted holidays.
- iv). RVPN does not bind itself to accept the lowest or any other bid and reserve the right to reject any or all bid(s) without assigning any reason thereof.
- v). RVPN reserve the right to terminate the contract at any time by giving 15 Days Notice in writing without assigning any reason thereof.

Any deviation from the above terms and conditions may specifically be indicated in your quotation.







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Your sealed quotation along with terms and conditions shall be received in this office up to 2.30 pm of dt. ~~23-08-17~~. The bid shall be opened on same date at 3.00 pm in presence of the bidders who wish to be present.



(A.K. Arya)
Superintending Engineer (SO&LD)

Copy Submitted/forwarded to the following for information and needful please:-

- 1). The Chief Engineer (LD), RVPN, jaipur.
- 2). The Sr. AO(LD),RVPN with request to please attend the tender opening at aforesaid date and time in the office of the undersigned as mentioned above.
- 3). The Store Keeper (SOLD) /Gen. Section (SOLD)
- 4). Notice Board.



(A.K. Arya)
Superintending Engineer (SO&LD)

